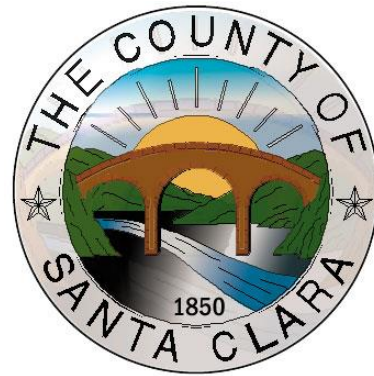


Santa Clara County

Serve ★ Empower ★ Transform



**Making a
Difference
Through People,
Service and
Performance**

CalWORKs Resource Guide 2016 – 2017



Santa Clara County Social Services Agency Mission Statement:

The mission of
the Social
Services Agency
is to provide
resources and
opportunities in a
culturally
responsive
manner in order
to enhance the
quality of life in
our community
by protecting,
educating, and
empowering
individuals and
families.

www.sccgov.org



CONTACT

Cecilia Núñez-Massara
(408) 755-7742
cecilia.nunez-
massara@sccgov.org

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https://www.sccgov.org/sites/ec/jobseeker/community_resources/Documents/CalWORKsResourceGuide_2016.pdf

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Sunnyvale Community Services
LifeMoves Georgia Travis
West Valley Community Services
LifeMoves Opportunity Center
The Salvation Army

COUNTY OF SANTA CLARA

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VISION ★ Serve ★ Empower ★ Transform

EMERGENCY ASSISTANCE NETWORK OF SANTA CLARA COUNTY

ABOUT THE NETWORK

Everyone experiences emergencies from time to time. For some Silicon Valley residents, however, each day is a struggle for financial stability and independence. When an emergency hits, they need somewhere to turn for help. The goal is to stabilize individuals and families during times of trouble and help them return to self-sufficiency.

ELIGIBILITY

Income eligibility guidelines related to Low and Very Low Income. Strict Criteria for rental assistance is followed. Direct financial assistance for different needs provided.

PARTICIPATING POLICE DEPARTMENTS

Gilroy ----- (408) 846-0323
Morgan Hill --- (408) 779-2101
Milpitas ----- (408) 586-2400
Mt. View ----- (650) 903-6350
San Jose ----- (408) 277-8900
Santa Clara --- (408) 615-4700



EMERGENCY RESOURCES

Assistance for Santa Clara County Families

The Emergency Assistance Network (EAN) provides a variety of services to prevent homelessness and act as a safety net for residents facing eviction, utility disconnection, and hunger. The EAN offers assistance to help families and individuals recover from emergency situations, often providing case management and financial education in conjunction with Food Assistance, Rent and Mortgage Aid, Utility Assistance, Medical and Transportation Aid, Direct Financial Aid for special issues, Funeral Expenses, etc.

Assistance from agencies is based on zip code.

Community Services Agency of Mt. View & Los Altos

204 Stierlin Road
Mountain View, CA 94043
(650) 968-0836

94022 94024 94035
94040 94041 94043

Sacred Heart Community Service

1381 S. First Street
San Jose, CA 95110
(408) 278-2160

95008 95110 95111 95112
95113, 95116 95117 95118
95120 95123 95124 95125
95126 95128 95136

St. Joseph's Family Center

7950 Church Street, Suite A
Gilroy, CA 95020
(408) 842-6662

95020 95046

Sunnyvale Community Services

725 Kifer Road
Sunnyvale, CA 94086
(408) 738-4321

94085 94086 94087 94089 95002

West Valley Community Services

10104 Vista Drive
Cupertino, CA 95014
(408) 255-8033

95014 95030 95032 95033
95044 95070 95129 95130

Salvation Army

359 North 4th Street
San Jose, CA 95109
(408) 282-1165

95037 95112 95119 95121
95122 95127 95132 95135
95137 95138 95139 95148

Salvation Army

3090 Homestead Road
Santa Clara, CA 95051
(408) 247-4588

9050 95051 95054

COUNTY OF SANTA CLARA

Social Services Agency is available to assist you and your family!



MyBenefitsCalWIN
www.MyBenefitsCalWIN.org

APPLY ONLINE FOR

- Cash Aid (CalWORKs)
- Food Assistance (CalFresh)
- Medi-Cal & Health Care Programs
- Refugee Assistance

LANGUAGES

English, Spanish,
Chinese & Russian

MyBenefitCalWIN Mobile Application

- Available 24/7
- Eliminates travel & office hours to simplify & speed up the application process

24-HR AUTOMATED INFORMATION LINE:

**1-877-96 BENEFITS
or 1-877-962-3633**

INFORMATION

- Office Locations/Hours
 - How to Apply
- EBT/Medical Cards
 - Case Status
- Programs Offered
- How to Report Abuse

My Benefits CalWIN On-Line Application / Portal

Create a MyBenefitsCalWIN Account to:

Check Benefits Status, Amount and Date Available	Request Verification Letter for Each Household Member
Contact Case Manager by E-mail	Submit/Continue Application
Review Up to 6-Months of Case History	Renewal Online
View EBT (Electronic Benefit Transfer) Balance and Up to 30 Days of History	Submit Periodic Reports: Semi-Annual (SAR-7), Mid- Year Status Report (MSR)
New Sign In or Create Account Button	Upload Verifications at Any Time
Sign Up for E-NOAS (Electronic Notices of Action)	Use Navigation Bar Displays List of Community Based Organizations

COUNTY OF SANTA CLARA

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 - Case Status
- Programs Offered
- How to Report Abuse

MyBenefitsCalWIN Mobile Application



Provides an overview of the four primary programs:

- Cash Aid (CalWORKs)
- Food Assistance (CalFresh)
- Medi-Cal/Health Care Programs
- General Assistance
- Find CalWORKs County Offices via GPS, Zip Code and Select Location
- Provides Disaster Assistance
- Check Eligibility
- Apply for MyBenefitsCalWIN

Once request has been submitted, Applicant may also submit verifications by Selecting the Verification Type and Take a Picture of the Verification Using the Mobile phone camera.

Information Intake and Continuing Cases:

Intake Benefits: For information on newly filed applications

Benefits Application Center (BAC)
1867 Senter Rd., SJ (408) 758-3800

Families with Children
CalWORKs, CalFresh & Medi-Cal

General Assistance (GA)
1919 Senter Rd., SJ (408) 758-3106

Adults with NO Children
General Assistance (GA), Cash Assistance Program for Immigrants (CAPI), CalFresh & Medi-Cal

Continuing Benefits: For information approved/ongoing cases

Continuing Benefits Services (CBS)
1870 Senter Rd., SJ (408) 758-4100

Families with Children
CalWORKs, CalFresh & Medi-Cal

Benefits Service Center (BSC)
CALL CENTER ONLY: (408) 758-3600

NON-Financial Assistance Cases
CalFresh & Medi-Cal

General Assistance (GA)
1919 Senter Rd., SJ (408) 758-3100

Adults with NO Children
General Assistance (GA), Cash Assistance Program for Immigrants (CAPI), CalFresh & Medi-Cal

Glossary of Terms:

BIC – Benefit Identification Card or Medi-Cal Card

CalFresh – California Food Assistance Program formerly Food Stamps

CalWORKs – California Work Opportunity and Responsibility to Kids Program

CWES – California Welfare-to-Work Program

Cash Aid – CalWORKs, RCA, GA/GR Programs

EBT – California Electronic Benefit Transfer Card

MSR – Mid-Year Status Report

NOA – Notice of Action

WTW – Welfare to Work/ CalWORKs Program Employment Services

SUPPORT RESOURCES

The following organizations are available to assist you and your family!



PHONE NUMBER

2-1-1

TTY: 866-390-6845

Outside of Santa Clara
County: (866) 896-3587

WEBSITE

www.211scc.org

HOURS

24 hours / 7 days

LANGUAGES

English, Spanish, Vietnamese
and 140 other languages

Everyday Needs and in Times of Crisis, Help Starts Here: Dial 2-1-1

2-1-1 is a free and confidential, 3-digit phone number and service that provides access to critical community programs and services.

2-1-1 can be accessed by phone or computer. A toll-free call to 2-1-1 connects you to a community resource specialist who can put you in touch with local organizations that provide critical services that can improve—and save—lives. You'll find information about:

- supplemental food and nutrition programs
- shelter and housing options and utilities assistance
- emergency information and disaster relief
- employment and education opportunities
- services for veterans
- health care, vaccination and health epidemic information
- addiction prevention and rehabilitation programs
- reentry help for ex-offenders
- support groups for individuals with mental illnesses or special needs
- a safe, confidential path out of physical and/or emotional domestic abuse

Whether in times of natural disaster or personal crisis, **2-1-1 is committed to being the first, most essential resource to anyone who needs help.**



UNITED WAY BAY AREA

Volunteer Income Tax Assistance (VITA) in Santa Clara County

LOCATION

1400 Parkmoor Ave, Ste 250
San Jose, CA 95126

During tax season, all VITA sites in the County list their days/hours at the website below.

WEBSITE

www.earnitkeepitsaveit.org

TAX VOLUNTEERS

TaxVolunteer@uwba.org

United Way Bay Area partners with the IRS, churches, nonprofits, schools, and other organizations to provide tax help to local low-income individuals and families (those with an income of \$55,000 or less).

Contact United Way Silicon Valley: The EKS (Earn It! Keep It! Save It!) Coalition of Santa Clara County strives to help people save money by offering free tax filing through the VITA program (Volunteer Income Tax Assistance).

During the tax season, a list of free VITA sites within Santa Clara County is kept up-to-date at www.211scc.org. The site listing has information about VITA locations, days/hours of operation, and language capabilities. People can also dial 2-1-1 (in January) to speak with a specialist who can connect to a site that is closest to them.

Taxpayer should bring the following items with them to the tax site:

- State issued Photo ID,
- Physical Social Security or ITIN cards for self, spouse, and any dependents,
- Any tax forms received (W2s, 1099s, 1098s, and so on), and
- Copy of last year's federal and state tax return, if you filed last year.

INTERESTED IN BECOMING AN IRS-CERTIFIED TAX VOLUNTEER?

taxvolunteer@uwsv.org

SUPPORT RESOURCES

The following organizations are available to assist you and your family!



SELF-SUFFICIENCY STANDARD TOOL FOR CALIFORNIA

The California Family Economic Self-Sufficiency Standard (Self-Sufficiency Standard), quantifies the costs of basic needs for California's working families. Many policymakers, advocates, services providers, foundations, and families use the Self-Sufficiency Standard to make informed decisions on working family issues. It measures the minimum income necessary to cover all of a non-elderly (under 65 years old) and non-disabled individual or family's basic expenses - housing, food, child care, health care, transportation, and taxes - without public or private assistance. The California Self-Sufficiency Standard is available for all 58 counties across the state. This tool allows you to look up the Self-Sufficiency Standard for a specific county and household type in California.

WEBSITES

www.insightcced.org



LOCATION

2 West Santa Clara St., 8th Fl.
San Jose, CA 95113

CONTACT

Lisa Newstrom
Managing Attorney

PHONE NUMBER

(408) 283-3700

WEBSITE

www.baylegal.org

HOURS

9:00 a.m. – 5:00 p.m.

ADVICE LINE

(800) 551-5545 or
(408) 850-7066
9:30 a.m. – 3:00 p.m.

LANGUAGES

Over 34 languages and
interpreter services

ELIGIBILITY

Must meet financial
Criteria 125-200% FPL

Bay Area Legal Aid provides free civil legal assistance to low-income communities throughout the Bay Area in the areas of:

Housing

- Landlord-tenant issues,
- Foreclosures,
- Unlawful evictions, and
- Housing discrimination.

Economic Justice

- CalWORKs,
- General Assistance,
- SSI,
- CalFresh, and
- Consumer Law Matters.

Consumer Law

- Domestic violence, and
- DV-related Immigration Matters.

Immigration-related matters – Health Care Access

- MediCal,
- DentiCal,
- IHSS,
- Affordable Care Act, and
- Covered California.

Youth Justice

- Foster Care,
- Homeless Youth, and
- Education Advocacy for Re-entering Youth.

SUPPORT RESOURCES

The following organizations are available to assist you and your family!



JOBLINK

Contact

1381 South First Street
San Jose, CA 95110
(408) 278-2160

Hours

M, T, W, 9:00 a.m. – 4:00 p.m.
TH, 9:00 – 2:00 p.m.
Friday by Appointment

Looking for a Job? JOBLINK can help you!

FREE SERVICES

Informative Workshops	Resume Preparation
Job Coaching/Search	Personalized Voicemail
Email Set Up	Job Referrals
Mock Interviewing	Interview Preparation
Clothing for Interviews/Work	Use of Internet
On-Site Recruiting/Workshops	Use of Phones, Copiers, Fax and Computers

MANDATORY JOB SEARCH WORKSHOPS

English on Wednesday: 9:00 a.m. – NOON Spanish on Thursday: 9:00 a.m. – NOON

COMPUTER CLASSES

Every Thursday from 2:00 – 4:00 p.m.



Contact Cares

Offers multiple confidential help lines for individuals of all ages. Trained volunteers provide supportive listening, counseling, crisis intervention, and referrals to callers. **All help lines are confidential and available 24 hours a day, 7 days a week.**

WEBSITE

www.contactcares.org

CRISIS LINE: (408) 850-6125

A contact line for anyone experiencing depression, anxiety, grief, loneliness, parental stress, or general hard times. Callers receive supportive listening, crisis intervention, information and referral.

ANTI-HATE HOTLINE: (408) 279-0111

A service, for listening, reporting and follow-up of incidences of discrimination and hate crimes.

24-7 LINE FOR YOUTH: (888) 247-7717

A free hotline for youth ages 7-24, providing supportive listening, crisis intervention, and information and referrals. Youth may call the line ANYTIME FOR ANY REASON.

CENTRE CARES HOTLINE: (408) 850-6179

A hotline for people infected or affected by HIV/AIDS. Anyone whose life has been touched by HIV/AIDS can call the line for supportive listening, crisis intervention, and information and referrals.

NATIVE TANF

LOCATION

Bay Area Regional Office
2480 N. First St., Suite 140
San Jose, CA 95131

NEW PHONE

(408) 433-1000
Toll Free: 888-612-8263

HOURS

M-F, 10:00 a.m. – 6:00 p.m.

The goal of the Native TANF Program (NTP) is to provide cash assistance and supportive services to eligible needy Indian families with children in need of temporary aid and services. The NTP may provide parent(s), or caretaker relatives who are participants, with job preparation, employment opportunities, and supportive services to increase self-sufficiency.

Needy Native American families living in Santa Clara County that are members/descendants of a federally recognized Tribe, or descendants of a California Indian Judgment Rolls may be eligible to participate in this program.

LANGUAGES

English, Spanish and others as needed

WEBSITE

www.washoetribe.us

SUPPORT RESOURCES

The following organizations are available to assist you and your family!



CONTACT INFORMATION

1694 Adrian Way
San José, CA 95122
Phone (408) 794-1660
Fax (408) 923-5215

E-MAIL

cleanslatetattooremoval@
sanjoseca.gov

Are gang related tattoos preventing you from getting a job or moving forward in life? If you meet the criteria and are interested in removing your gang related tattoos please call the Clean Slate Office.

CRITERIA

- Must be a San José resident
- Must be between the ages of 14 and 25
- Must live a gang free lifestyle
- Tattoos must be on hands, wrists, neck or face

REQUIREMENTS

- Must complete 30 hours of community service
- Must be working or going to school and/or must enroll in a job readiness or vocational program
- Must commit to program by attending weekly life skill group workshops for seven (7) weeks
- Must graduate
- Tattoo removal begins after three (3) month program and community service hours are completed

EXPUNGEMENT PROGRAM

LOCATION

County of Santa Clara
Office of the Public Defender
701 Miller St., 2nd Floor
San Jose, CA 9510
(408) 299-7700

CONTACTS

Mamie Lopez (408) 299-7025
John Gutierrez (408) 299-7028

Get your record cleared; obtain free legal services to clear non-violent misdemeanor(s) and/or felony committed in Santa Clara County.

ELIGIBILITY

Current CalWORKs participants, former CalWORKs clients who have received aid within the past 12 months.

HOURS OF OPERATION

Monday – Friday, 8:00 a.m. to 5:00 p.m.

LANGUAGE CAPACITIES

English, Spanish, Vietnamese

To overcome any language barriers, the Public Defender's Office has access to interpreters who speak virtually any language.

SANTA CLARA COUNTY TRANSIT ASSISTANCE PROGRAM (TAP)

FOR MORE INFORMATION

Contact one of the Emergency Assistance Network Agencies from
PAGE 1

The Transit Assistant Program (TAP) provides discounted transportation passes to eligible Santa Clara County residents to assist in affording public transportation necessary for job search, going to work, attending school and seeking medical care.

Passes are distributed using electronic card through the Clipper regional fare collection program. (See page 37 for information on the Clipper Program)

TAP focuses on low-income residents at or below the 200% Federal Poverty Level:

Family Size	Monthly Income
1	\$1,915
2	\$2,585
3	\$3,255
4	\$3,925

*Add \$670 for each additional family member

SUPPORT RESOURCES

The following organizations are available to assist you and your family!



LOCATIONS

SANTEE

1313 Audubon Drive
San Jose, CA 95122
Second Sunday of the Month

LOWELL

625 South 7th Street
San Jose, CA 95112
Fourth Sunday of the Month

Sunday Friends empowers families to break the generational cycle of poverty by fostering positive developmental in children while educating and guiding parents to support their children's life success.

PROGRAMS

Building Community
Promoting Academics
Nutrition & Health

Giving Back
Computer Education
Parenting Effectiveness

Financial Literacy
English Fluency
Life Skills

SUNDAY FRIENDS SUCCEEDS BECAUSE

We respect the children and parents who choose to join us, honoring their good intentions and their obvious as well as hidden talents.

Programs involve children and parents together. Family members support each other in applying new attitudes and work styles to their lives.

Children and parents experience the satisfaction that comes from meeting their needs through successful work efforts and through the contributions they make to their community.



Community Action Agency

CONTACT

930 Britton Ave.
E. San Carlos, CA 94070
(650) 595-1342

WEBSITE

<http://www.communityactionpartnership.com>

Community Action Agency offers NON-EMERGENCY energy bill payment program to assist low-income families in Santa Clara County.

This program is available once per calendar year.

QUALIFICATIONS

Call **1-866-205-2388**, leave a message with your mailing address to request an application.

- Mail verification of household income (W-2, tax return, paycheck stub)
- Energy bill must match the address of the applicant
- Meet household size and income.

WEATHERIZATION ASSISTANCE PROGRAM COMMUNITY ACTION

This program enables low-income families to permanently reduce their energy bill by making homes more energy efficient. For applications call 1-866-205-2388 and leave a message.

CONTACTS & LOCATION

673 E. Brokaw Road, San Jose, CA 95112 (408) 920-3953

INTERNET ESSENTIALS FROM COMCAST

CONTACT

1 (855) 846-8376

WEBSITE

www.InternetEssentials.com

WITH INTERNET ESSENTIALS FROM COMCAST, YOUR FAMILY CAN

Do homework

Get online tutoring

Type book reports

Take online classes

Email teachers

Research colleges

ELIGIBILITY CRITERIA

- Located where Comcast offers Internet service,
- At least one child eligible to participate in the National School Lunch Program,
- No subscription to Comcast Internet service within the last 90 days, and
- No overdue Comcast bill or unreturned equipment.

Enrolled families may also purchase a low-cost computer, and anyone can access the free online Learning Center, with a library of videos and other resources that help create a safe, secure and fun online experience for the family.

SUPPORT RESOURCES

The following organizations are available to assist you and your family!

THE HEALTH TRUST FAMILY RESOURCE CENTERS (FRCs)

BLACKFORD & CATHOLIC CHARITIES

LOCATION

46 Race Street
San Jose, CA 95128
(408) 380-8606

HOURS:

M-W 9:00 a.m. – 5:00 p.m.

The West San Jose Family Resource Centers provide programs that are designed for children under the age of six (6) and their families that promote healthy development. This includes early education programs that nurture growth and development, social/emotional development, and early literacy skills to help prepare children for kindergarten. The Center offers free parenting seminars to promote positive parenting skills, the importance of early literacy and parent leadership and advocacy skills.

The Center also provides Family Wellness Programs:

- Zumba for Kids
- Family Yoga
- Tumbling

The classes are fee based, which are reinvested into programs and services offered at FRCs.

Adult Zumba classes are also available for minimal fees and Yoga classes by donations.

WEBSITE: WWW.Facebook.com/westsanjosereFRCs

LANGUAGES: English, Spanish, Amharic and Portuguese

EAST SIDE ADULT EDUCATION

*Independence,
Overfelt, Milpitas*

CONTACT

(408) 928-9363

ABE, ESL, GED, HSD

a.m., p.m., Evening

Career Training and Education:

- Microsoft – Applications Electronic Medical Records (a.m.)
- CISCO – Networking Academy (p.m.)

Certification:

- Accounting Clerk
- Microsoft Office Specialist
- Quick Books and Microsoft Certified Test Site

Next Step Academy:

- College and Exploration for Students Nearing Completion

WEBSITE: <http://adulthoodeducation.esusd.org>



LOCATION

1400 Parkmoor Ave., Ste. 220
San Jose, CA 95126

HOURS

M-F 7:00 a.m. – 6:00 p.m.

SJB provides subsidized child development services for children 18 months to 12 years. The agency has two toddler locations, five preschool locations and three before and after school locations. Summer school age programs are offered for school age children that include weekly fieldtrips.

LANGUAGE

Spanish, Vietnamese and Chinese

E-MAIL

enrollment@sjbcd.org

WEBSITE

www.sjbcdc.org

METRO ED

Metropolitan Education District

LOCATION

760 Hillsdale Avenue, Room 10
San Jose, CA 95136

HOURS

M – TH 10:15 a.m. – 4:15 p.m.

SILICON VALLEY REGIONAL TESTING CENTER

Earn your GED or HiSET!

Official GED and HiSET Testing - High School Equivalency

WEBSITES: www.GED.org **and** www.HiSET.org

FOR INFORMATION REFER TO: www.MetroED.net

SUPPORT RESOURCES

The following organizations are available to assist you and your family!

DRESS FOR SUCCESS SAN JOSE

LOCATION

560 Valley Way
Milpitas, CA 95035
(408) 935-8299

CONTACT

Rebecca LaPierre
Program Coordinator
(408) 935-8299
rebecca@dfssanjose.org



DRESS FOR SUCCESS®
SAN JOSE

Dress for Success San Jose provides women professional attire for job interviews including suit, blouse, handbag, jewelry and shoes.

As a two part program at no costs to clients, Dress for Success San Jose consists of a Suiting Program and an Employment Retention Program, known as the Professional Women's Group, in order to help women gain self-sufficiency.

Services for those individuals that are participating in job-training or internship programs are also available.

Volunteer interns are being recruited to serve 10 hours per week in the Milpitas office.

WEBSITE

www.dressforsuccess.org/sanjose

LENDERS FOR COMMUNITY DEVELOPMENT

LOCATION

111 W. St. John St., Ste. 800
San Jose, CA 95113
(866) 299-8173

WEBSITE

www.L4CD.org

LENDERS FOR COMMUNITY DEVELOPMENT (LCD): is a non-profit lender to low-income businesses located in Alameda, San Francisco, San Mateo, and/or Santa Clara Counties.

LCD CAN HELP BY

- Lending money to start or grow a business,
- Provide free, one-on-one business consulting,
- Refer to other agencies that help small business, and
- Help establish good credit.

LCD LOANS OFFER

- Competitive rates,
- Little or no collateral,
- A simple repayment process,
- Straightforward loan terms, and
- Quality service.



CONTACT INFORMATION

1381 S. 1st Street
San Jose, CA 95110
1 (877) 278-6455

WEBSITE

www.sacredheartenergy.org

HOURS

M-T 9:00 a.m. – 4:00 p.m.
F 9:00 – 11:30 a.m.

Home Energy Assistance Program (HEAP) is 100% free of cost to homeowners and renters including residents of mobile homes.

This program helps income-eligible families with a credit on their energy bill. Weatherizing your home could help lower your energy usage and utility bill.

You may qualify for HEAP & FREE Weatherization services if your monthly household gross income is less than the income guidelines.

Assistance is offered for:

Windows	Doors	Furnaces	Water Heater
Smoke Alarms	Insulation	Porch Lamps	Weather Strippers
Refrigerators	Much More		

SUPPORT RESOURCES

The following organizations are available to assist you and your family!

CHILDREN DENTAL CENTER OF SAN JOSE

1153 S. King Road
San Jose, CA 95122
(Tropicana Shopping Center)
(408) 240-0250

HOURS

M – F, 8:00 a.m. – 5:00 p.m.

WEBSITES

www.healthtrust.com
www.childrensdentalgroup.com



CHILDREN DENTAL CENTER OF SUNNYVALE

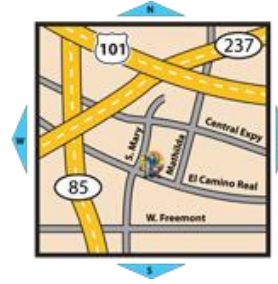
897 West El Camino Real
Sunnyvale, CA 94087
(Between Mary and Mathilda Avenues)
(408) 701-5882

HOURS

M – F, 8:00 a.m. – 5:00 p.m.

WEBSITES

www.healthtrust.com
www.childrensdentalgroup.com



THE FAMILY SELF-SUFFICIENCY PROGRAM

Housing Authority of the
County of Santa Clara
505 West Julian Street
San Jose, CA 95110
(408) 275-8770

CURRENT SECTION 8 TENANTS

You may qualify for a free savings account. Call to find out more! This program is voluntary and does not affect your eligibility for continued assistance under the Housing Choice Voucher Program



LOCAL, STATE AND NATIONAL RESOURCES FOR IMMIGRANTS

Immigrantinfo.org
Administered by
Franci Collins & Cristal Verde
www.cristalverde.com
administrator@immigrantinfo.org

RESOURCES

For students, teachers, immigrants, advocates and policy-makers.

INTERACTIVE DATABASE

Listing of hundreds of ESL classes at more than 100 sites in Santa Clara County.

RESOURCES FOR IMMIGRANTS

Links to local, state and national resources for immigrants and their advocates.

EVENTS PAGE

Current Santa Clara County events.
Information on relevant topics.

SUPPORT RESOURCES

The following organizations are available to assist you and your family!

California Alternative Rates For Energy (CARE)

CONTACT INFORMATION

1-866-PGE-CARE
(743-2273)

Provides a 20% discount on monthly energy gas and electric rates to income-qualified households, certain nonprofit organizations and facilities housing agricultural employees. Recipients are also exempt from the recent 9% electric rate increase.

ELIGIBILITY

Household income must be verified.

To learn more about CARE and to download an application, please call or visit the CARE website at www.pge.com/care.

PHOENIX DATA CENTER

ADDRESS

P.O. Box 1713
Los Gatos, CA 95031

WEBSITE

www.phoenixdatacenter.org

CONNECTING THOSE IN NEED WITH THOSE WHO HELP

Provides links to free and low-income services offered throughout Santa Clara County and neighboring communities.

SERVICES INCLUDE

- Details on how to qualify for assistance.
- Information regarding assistance with meals, groceries, shelter, healthcare, legal, transportation and senior assistance.
- Provides translation in Spanish and Chinese.

WORKING PARTNERSHIPS, USA Union Community Resources

LOCATION

2102 Almaden Rd., Suite 107
San Jose, CA 95125
(408) 269-7872

This program provides one-time emergency assistance for rent, medical bills, and similar urgent needs to Silicon Valley Union workers and families.

ELIGIBILITY

Santa Clara County Union Members

LANGUAGE CAPABILITIES

English and Spanish

AREAS SERVED

Santa Clara County 9:00 a.m. – 6:00 p.m.

EAST SAN JOSE COMMUNITY LAW CENTER

LOCATION

1030 The Alameda
San Jose, CA 95126
(408) 288-7030

East San Jose Community Law Center offers **Legal Clinics** that advise low-income individuals with specific questions/concerns on a one-on-one basis in immigration, workers' compensation, small business, workers' rights, consumer and debtors' rights. Call to schedule a clinic appointment.

ELIGIBILITY

Low-income families

RESOURCES TO EMPOWER FATHERS & MEN IN SANTA CLARA COUNTY

www.sccfatherhood.org

sccfatherhoodprogram@gmail.com
(408) 641-1DAD
(408) 641-1323

The Santa Clara County Fatherhood/Male Involvement Collaborative(SCCFMIC) represents a large group of community resources committed to supporting healthy fatherhood and male involvement for the benefit of children. SCCFMIC encourages development of programs and services that help fathers and males become positive influences in their children's and family lives.

One Stop Resources: Job Training, Education, Legal Assistance, Employment, Health/ Dental Care, Mental Health, Credit Counseling, Child Support, Probation/ Re-Entry, Criminal Records, Temp/ Perm Housing, Drug Dependency, Child Care, Family Support.

SUPPORT RESOURCES

The following organizations are available to assist you and your family!

GILROY LIBRARY SANTA CLARA COUNTY LIBRARY

CONTACT

(408) 842-8207

WEBSITE

<http://www.scccl.org/>

HOURS

M-W, 1:00 – 9:00 p.m.

TH-S, 10:00 a.m. – 6:00 p.m.

PUBLIC LIBRARY, FREE AND OPEN TO ALL

Information
Entertainment
Databases
Arts & Crafts

Education
Meeting Space
Books on Tape

Research
Community Information
Story Times

Books
CDs
Lectures

Magazines
DVDs
E-Books

PROGRAMS FOR

- Children, Teens and Adults
- Literacy
- ESL and Citizenship Classes
- Health and Nutrition
- Computer and Technology Instruction
- Leisure Activities
- Book Clubs

ACCESS TO

- Public Computers
- Word Processing
- Spreadsheets
- Internet
- Wi-Fi
- Photocopier
- Scanner



SANTA CLARA
COUNTY PARKS

Play Here!

LOCATION

298 Garden Hill Drive
Los Gatos, CA 95032

WEBSITE

www.parkhere.org

GENERAL INFORMATION

(408) 355-2200

RESERVATIONS

(408) 355-2201

VOLUNTEER PROGRAM

COORDINATOR

(408) 918-4930

volunteer@park.sccgov.org

FESTIVAL IN THE PARK

(408) 355-2255

HEALTHY TRAILS

(408) 355-2268

JR RANGER

(408) 981-7773

SCHOOL PROGRAMS

(408) 918-7775

Santa Clara County Parks are regional parks located close to home, yet away from the pressures of the valley's urban lifestyle. The parks offer opportunities for recreation in a natural environment to all County residents.

Almaden Quicksilver (Hacienda Entrance) 21785 Almaden Rd. San Jose, CA 95120	Casa Grande/ New Almaden Quicksilver Mining Museum 21350 Almaden Rd. San Jose, CA 95120	Alviso Marina Mill St. Alviso, CA 9500
Anderson Lake (Park Office) 19245 Malaguerra Ave. Morgan Hill, CA 95037	Anderson Lake 18390 Cochrane Rd. Morgan Hill, CA 95037	Bernal-Gulnac- Joice Ranch 372 Manila Dr. San Jose, CA 95119
Calero 23205 McKean Rd. San Jose, CA 95120	Chitactac-Adams 10001 Watsonville Rd. Gilroy, CA 95020	Chesbro Reservoir 17655 Oak Glen Ave. Morgan Hill, CA 95037
Coyote Lake Harvey Bear Ranch 10840 Coyote Lake Rd. Gilroy, CA 95020	Ed Levin 3100 Calaveras Rd. Milpitas, CA 95035	Field Sports Park 9580 Malech Road San Jose, CA 95013
Hellyer 985 Hellyer Ave. San Jose, CA 95111	Joseph D. Grant 18405 Mt. Hamilton Rd. San Jose, CA 95140	Lexington Reservoir 17770 Alma Bridge Rd. Los Gatos, CA 95032
Los Gatos Creek 1250 Dell Ave. Campbell, CA 95008	Motorcycle 300 Metcalf Rd. San Jose, CA 95138	Mt. Madonna 7850 Pole Line Rd. Watsonville, CA 95076
Penitencia Creek Jackson Ave. & Maybury Rd. San Jose, CA 95132	Rancho San Antonio 22500 Cristo Rey Dr. Cupertino, CA 95014	Sanborn 16055 Sanborn Rd. Saratoga, CA 95070
Santa Teresa 260 Bernal Rd. San Jose, CA 95119	Stevens Creek 11401 Stevens Canyon Rd. Cupertino, CA 95014	Uvas Canyon 8515 Croy Rd. Morgan Hill, CA 95037
Uvas Reservoir 4200 Uvas Rd. Morgan Hill, CA 95037	Vasona 333 Blossom Hill Rd. Los Gatos, CA 95032	Villa Montalvo 15400 Montalvo Rd. Saratoga, CA 95070

SUPPORT RESOURCES

The following organizations are available to assist you and your family!

LOW-COST BANKING AVAILABLE FOR LOW-INCOME INDIVIDUALS & FAMILIES

Local banks and credit unions offer low-cost saving and checking services geared toward promoting low-income families to save and participate in the wealth building process. These saving/checking accounts require below-market balances and low or NO fees so low-income families can enjoy common banking features – pay bills, use ATM, and make transfers.

TO LEARN MORE ON FINANCIAL LITERACY

www.americasaves.org

America Saves Campaign

www.mymoney.gov

The Financial Literacy & Education Commission, a partnership of 20 federal agencies

www.treas.gov/offices/

domestic-finance/

financial-institution/fin-education/ resources U.S. Treasury

Department

www.federalreserveeducation.org/

The Federal Reserve System

www.nfec.info

Native Financial Education

Coalition – for Native Americans

1-800-829-1040 (Volunteer Income Tax

Assistance Program

www.nfcc.org

National Foundation for Credit

Counseling, Inc.

Silicon Valley/South Bay SAVES

Financial Literacy Education, Help individual and families build wealth through free services, community partnership – nonprofit, financial institutions, government, and employer!

Low Fees Features & Account Balances				
Participating Institutions	Income Eligibility	Opening Balance	Required Balance After 12 Months	Free Checking?
		Saving Accounts		
Alliance Credit Union	None	\$10	\$25	
Bank of America	None	\$25	\$300	
Commonwealth Central Credit Union	None	\$10	\$100	
San Jose Credit Union	None	\$5	\$50	
Valley Credit Union	None	\$25	\$50	✓
Washington Mutual	None	\$1	\$300	✓
Wells Fargo	None	\$25	\$300	

ENROLLMENT CAN BE DONE THROUGH THE FOLLOWING AGENCIES

Work2Future One Stop
1601 Foxworthy Avenue
San Jose, CA 95118
(408) 794-1100

Gilroy One Stop
7800 Arroyo Circle Ste. A
Gilroy, CA 95020

Work2Future customers will be given an introductory card to these institutions.

Meriwest Credit Union – www.Meriwest.com

Toll free (408) 365-6328 Customer Contact Center: (877) 637-4937

Financial Literacy Education, Partnering Agencies: Catholic Housing, MACSA Grant, Scholarship, Volunteer Opportunities, Customer need not belong to any employee credit unions.

Low Fees Features & Account Balances				
Participating Institutions	Guidelines	Opening Balance	One-time Membership	\$0 fee Non-Interest Bearing Checking
Downtown SJ Financial Center 1 N. First Street, SJ	You do not need to belong to an employee association or meet income guidelines	\$20	\$5	\$20 opening balance
5615 Chesbro Ave, SJ				
117 N. Milpitas Blvd., SJ				
580 N. Rengstorff Ave, MV				
563 E. El Camino Real, SV				
670 River Oaks Pkwy, SJ				

ENROLLMENT CAN BE DONE THROUGH THE FOLLOWING AGENCIES

MERIWEST-Gregory Meyer, Community Relations Mngr. (408) 365-6328

Note: Members can access branches offices: Peninsula and East Bay

SUPPORT RESOURCES

The following organizations are available to assist you and your family!



COALITION AGAINST PAYDAY PREDATORS

CONTACT

Ana Rosa Camacho
Phone: (408) 634-4392
acamacho@uwba.org

The Coalition Against Payday Predator (CAPP) hotline, educates Santa Clara County residents about the harms of predatory payday lending and about the available alternatives to payday borrowing.

During a period of one year, participants will meet with their coach 6 times in order access their credit report and score and work to repair and improve their personal credit. This is a FREE program and is open to any individual and family living in Santa Clara County.

WEBSITE

www.uwba.org

HOURS OF SERVICES/ OPERATION

Monday – Friday 9:00 a.m. – 7:00 p.m.

LANGUAGES

English and Spanish

LOCATION

1400 Parkmoor Ave., Suite 250, San Jose, CA 95126



Community Technology Alliance's mission is to end and prevent homelessness by linking and networking communities through technology.

CONTACT

(408) 437-8800
Fax: (408) 437-9169
info@ctagroup.org

WEBSITE

www.ctagroup.org

COMMUNITY VOICEMAIL

A unique voicemail number to receive messages from potential employers, landlords, case managers and family.

HOMELESS MANAGEMENT INFORMATION SYSTEM (HMIS)

In Santa Clara County use of HMIS has expanded beyond our homeless service providers, and has been adopted by dozens of nonprofits serving extremely low-income households. Consequently they refer to it as Help Management Information System (HMIS). HMIS is extremely important to our mission to find solutions to prevent and end homelessness.

Housing 1000

Housing 1000 is a local initiative affiliated with the national 100,000 Homes Campaign is helping to house 1,000 medically fragile long-term homeless individuals in Santa Clara County.

Mobile4All

Mobile4All is a community-based mobile phone service designed for homeless and extremely low income individuals in Santa Clara County. Participants will receive a Smartphone, a tailored plan, and specialized customer service.

StreetConnect

StreetConnect is a mobile phone notification tool that allows community service providers to send text messages (SMS) to their clients.

It's free and it works with ANY kind of phone.



LOCATION

1998 Homestead Rd., Suite #115
Santa Clara CA 95050

CONTACT

(408) 900-9457

Eritrean Community Center of Santa Clara provides the following FREE services:

- Job Search,
- Immigration Form Filling,
- Tutoring,
- Computer Learning, and
- Mentoring

WEBSITE: www.eritreancommunity.org

EMAIL ADDRESS: ericommunitysantaclara@gmail.com

HOURS: M, W, TH and F 6:00 a.m. – 9:00 p.m.

LANGUAGES: English, Tigrinya, Arabic and Amharic

SUPPORT RESOURCES

The following organizations are available to assist you and your family!



LOCATION

885 Moro Drive
Gilroy, CA 95020

CONTACT

(408) 843-9000

GO KIDS, INC./ ESTRELLA FAMILY SERVICES

Nonprofit agencies that envision communities where every child has the support they need to reach their greatest potential. Children and families lives are enhanced through the delivery of comprehensive child development services and community involvement. Best practices models are used with the administration and management of the agency and its employees, high accounting standards with fiscal accountability and accreditation based on "best practices" for all programs within the three service department.

WEBSITE: <http://www.gokids.org>

HOURS: M-F 8:00 a.m. – 5:00 p.m.

LANGUAGES: English, Spanish and Vietnamese

CALWORKS HOUSING SUPPORT PROGRAM

Program is designed to aid **CalWORKs** families who are struggling with **homelessness** and need immediate assistance

*Walk-In Job search services are available for Safety-Net families at the Employment Connection Center, 1879 Senter RD. Door #10, S.J. 95112

PROGRAM SERVICES

- Short-term housing subsidy.
- Housing identification/placement.
- Housing related support.

PROGRAM REQUIREMENTS

- Resides in a public (streets, vehicle) or private place (motel), or
- Resides in a shelter, or
- Receipt of court ordered eviction, AND
- Must attend Financial Literacy Workshop,
- Must meet sustainability (ability to pay rent),
- Must meet with the program staff on a weekly basis to obtain housing, and
- Employment.

FAMILY STABILIZATION HOUSING PROGRAM

QUESTIONS

Contact your Worker

San Jose: (408) 758-3500
North County: (408) 278-2400
North County: (650) 988-6200
South County: (408) 758-3300

The goal of this program is to provide homeless **prevention** services to **Welfare-To-Work** families.

PROGRAM SERVICES

- Security Deposit
- Locating and securing housing
- Moving costs
- Back Rent

PROGRAM REQUIREMENTS

- Receipt of an eviction notice, or
- Behind in rent, AND
- Must attend a Financial Literacy Workshop.
- Must meet sustainability (ability to pay rent).



SOCIAL SERVICES AGENCY RAPID RE-HOUSING PROGRAM

FOR REFERRALS

Contact your Eligibility Worker /
Employment Counselor

CONTACT & REFERRALS

rrhousing@abodeservices.org

SSA Rapid Re-Housing is a program designed to provide short-term housing subsidy, housing related support and job search to families that are not eligibility for the CalWORKs Housing Support Program (HSP) or Family Stabilization Housing Assistance Program. Families must meet the homeless definition.

HOMELESS DEFINITION

- Family who lacks a fixed, regular and adequate nighttime residency.
- Fleeing/attempting to flee domestic violence.

SUSTAINABILITY

- Must be employed and/or employable.
- Have the ability to contribute towards rent.

SUPPORT RESOURCES

The following organizations are available to assist you and your family!

Santa Clara County Shelters & Housing

Asian Women's Home **(408) 975-2739**

240 Moorpark Ave. Ste. 300, San Jose 95128; Assists victims of domestic violence; women and children 12 years old and under.

Bill Wilson House **(408) 243-0222**

3490 The Alameda, Santa Clara 95050; Youth 11 – 17 years; shelter, food, clothing, mental health and medical care; 24/7 – 365 days a year.

Bill Wilson Quetzal House **(408) 243-0222**

509 View Street, Mt View 94041; Girls 13 – 17 chronic runaways from foster care; shelter, mental health and medical care; 24/7 – 365 days a year.

City Team Heritage Home Shelter **(408) 294-1238**

435 N. Third, San Jose 95112; Shelter for single pregnant women, shelter until baby is born then enter well baby program.

City Team Ministry Rescue Mission **(408) 288-2185**

580 Charles St., San Jose 95112; Men only – 6:30 p.m. breakfast; sandwich lunch; 5:00 p.m., dinner; 5:30 p.m. intake for night shelter; 7 free nights; can work out longer stay for a charge.

City Team Ministries San Jose **(408) 232-5600**

2304 Zanker Rd., San Jose 95131; Homeless men, shelter, rehab, furniture clothing, three hot meals.

Cold Weather Shelter Program for homeless adults November – March

Boccardo Regional Reception Ctr (BRC)

2011 Little Orchard St., San Jose
Near "The Plant" shopping center. Clients must be onsite by 3:30 p.m. to join lottery for bed assignments. Three meals daily.
Shelter opens at 4:00 p.m.

Sunnyvale Armory

620 E. Maude Ave., Sunnyvale
Near Fair Oaks/Wolfe Rd. Split.
Be onsite by 6:00 p.m for intake; space limited to 125 – breakfast and dinner served daily.

Gilroy Armory

8940 Wren Ave., Gilroy
Near Las Animas Park; clients must be onsite by 6:00 p.m. for intake. Space limited to 125 – breakfast and dinner served daily.

EHC LifeBuilders

Boccardo Family Living Center **(408) 686-1300**

13545 Monterey Rd., San Martin 95046
Admin. Center offices are open M - F from 9:30 a.m. – 6:00 p.m. Accepts migrant families and two parent families, allowing families to stay together.

Boccardo Regional Reception Center (BRC) – (408) 539-2170

2011 Little Orchard St., San Jose 95125
Homeless adults only. Call **(408) 510-7507** & leave a message. Shelter, laundry, meals, clothes, toiletries, showers, job search, mental health services, case management, legal assistance.

BRC - Medical Respite Program **(408) 539-2170**

2011 Little Orchard St., San Jose 95125
Recover after hospitalization - not a medical facility; no direct medical care. Guaranteed bed allows time for the client to recover after leaving a hospital; three meals a daily.
Client must meet criteria.

Family Supportive Housing **(408) 926-8885**

692 N. King Rd., San Jose 95116
Homeless families with children: meals, shelter, workshops, clothes closet and Health Van. Call between 10:00 – 11:00 a.m., M – F.
Tuesday is intake day. 24/7 – 365.

LifeMoves Commercial Street Inn – Georgia Travis House **(408) 271-1630**

260 Commercial St., San Jose 95112
Homeless women and women with children: shelter, clothing, showers, laundry, health care and transportation; two daily meals; M – F, 4:30 p.m. – 8:30 a.m.;
Open 24 hours on weekends

LifeMoves Julian Street Inn **(408) 271-0820**

546 W. Julian St., San Jose 95110; Shelter and rehabilitation for men and women diagnosed with mental illness.

LifeMoves Opportunity Center **(650) 853-8672**

33 Encina Way, Palo Alto 94301; Homeless adults, no children; light meals, showers, case management, dental van, dr. on duty, clothing and haircuts. M – F, 8:00 a.m. – 4:00 p.m.

InnVision – The Way Home, Montgomery St. Inn **(408) 271-5160**

358 N. Montgomery St, San Jose 95110
Shelter for men, meals, showers, laundry, clothing, food, shelter, health care, transportation and referrals; 24/7.

Next Door Solutions for Domestic Violence **Hotline – (408) 279-2962**

234 E. Gish Rd., San Jose 95112; Victims of domestic violence; emergency shelter for 30 days, legal assistance, support groups.

Salvation Army **(408) 282-1175**

405 N. 4th St. San Jose 95112; Men only; shelter, showers 10-11, meals for all at noon.

YMCA Support Network **(800) 572-2782**

Emergency assistance for battered individuals; shelter, counseling, referrals for food, no age limit.

Transitional Housing

Next Door **(408) (408) 501-7550**

Homesafe

San Jose (408) 282-1128 **Santa Clara (408) 557-9088**

70 Kentucky Place, San Jose 95116
611 El Camino Real, Santa Clara 95050
Two year shared housing for women with children and singles; income required; client contacts Next Door for interview and application process.

LifeMoves – The Villa **(408) 271-0566**

184 S. 11th Street, San Jose 95112;
Shared housing for women & children in a multi-unit complex.

Maitri

(408) 436-8398

234 E. Gish Rd. Suite #200, San Jose 95112
Assists people with cultural displacement, conflict resolution and domestic violence.

SUPPORT RESOURCES

The following organizations are available to assist you and your family!

Transitional Housing Continued

LifeMoves - Stevens House @JSI

(408) 271-0685

435 S. 10th St. San Jose, CA 95112;
Supports 8 graduates of Julian Street Inn – residents may stay up to two years. Each resident pays a small fee and contributes up to 20 hours per week in community service.

West Valley Community Services

(408) 255-8033

10104 Vista Dr. Cupertino 95014
Emergency funds for housing, housing wait list assistance utility, health and transportation. Health services and food pantry available. Operates a housing complex for working homeless men and women with children.

Housing for Disabled, Mental Health & Substance Abuse

House of Grace – City Team

Undisclosed address

contact: sjhouseofgrace@cityteam.org

Addicted, abused or homeless women can rebuild their lives, without being separated from their young children.
It is 12 to 14 month residential program.

LifeMoves – Alexander House

Office (650) 853-7066 x210

Shared/permanent housing in 6 units for women diagnosed with mental illness.

Silicon Valley Independent Living Center

(408) 894-9041

San Jose, 2202 N. First St.,
Mon. – Fri., 9:00 a.m. – 5:00 p.m.

7801 Church St. Suite C
Gilroy, CA 95020

(408) 843-9100

M – TH, 9:00 a.m. – 5:00 p.m.
F, 8:30 a.m. – 4:30 p.m.

Provides housing placement and multiple referrals for services for disabled clients with barriers to independent living.

Affordable Permanent Housing

Currently accepting applications:

Belovida at Newbury Park: (408) 263-8484

Fourth Street Apartments: (408) 451-9054

Rincon de Los Esteros: (408) 437-1303

Developments that have open wait lists:

Casa De Los Amigos

(408) 937-0794

967 Lundy St. San Jose 95133

Casa Feliz Studios

(408) 516-4776

525 S. Ninth St. San Jose 95112

Edenvale Special Needs

(408) 224-5080

5340 Monterey Rd. San Jose 95111

El Paseo Studios

(408) 370-1144

4980 Hamilton Ave., San Jose 95130

Parkside Glen Apartments

(408) 264-8291

810 Hillsdale Ave., San Jose 95136

Catholic Charities Family

Housing Program

(408) 468-0100

2625 Zanker Rd., San Jose 95134

Charities Housing

<http://www.charitieshousing.org>

Craigslist

<http://sfbay.craigslist.org/sby>

Housing Authority of Santa Clara County

<http://www.hacsc.org/>

Mid-Peninsula Housing

http://www.midpen-housing.org/housing/wait_list.html

SCC Housing Search

<http://www.scchousingsearch.org>

YMCA Villa Nueva/

Susanne B. Wilson Residence

<http://www.bridgehousing.com>

Housing Authority of Santa Clara County

<http://www.hacsc.org/>

Homeless Prevention & Rapid Re-Housing Program (HPRP)

HPRP Collaborative

Sacred Heart Community Service

1381 S. First St., San Jose, CA 95111

HPRP serves individuals and families who are homeless or would be homeless, but for HPRP assistance & can remain in stabled housing after temporary assistance ends.

Assistance is available for past due rent, security deposit, Section 8 Housing (*for security deposit only*), & motel vouchers if household has secured housing and is waiting to move-in.

HPRP assistance is available to households who earn **\$51,750 or less** for a family of 4 need temporary assistance to stay in their home or end homelessness. Households who are facing eviction or have a 3-day notice must provide proof of hardship (why rent was not paid). Participants must be able to remain housed after temporary assistance ends.

What is required:

- Eviction or 3-day notice from landlord.
- Identification for all members in household (with date of birth).
- Current lease/agreement or intent to rent if homeless.
- Proof of income and/or public benefits (*salary/unemployment/ disability/bank statement/benefits/child support/other*) for last 30 days or Notice of Action.
- Proof of Need (i.e., current receipts for car repair, medical bills, decrease in income /benefits, etc).
- Complete pre-screening application to determine eligibility.



SUPPORT RESOURCES

The following organizations are available to assist you and your family!



Individual Development Account (IDA) Program

The Individual Development Account Program is a matched savings account program that helps low-income and low-wealth families build assets.

CONTACT

Angelita Hernandez
(408) 516-4699

angelita@opportunityfund.org



ADDRESS:

P.O. Box 5579
San Jose, CA 95150

WEBSITE:

svdp.org/santaclara

HOURS

M-F 9:00 a.m. – 3:30 p.m.

LANGUAGES

English and Spanish

Depending on resources, financial assistance with rent and utilities, distribution of food, clothing and help with medical bills may be available. Apply for help at the Conference near you.

Leave a message with your name and phone number.

For every **\$1** you save, you can earn up to **\$2** in matched funds.

You can save up to **\$2,000** of your own funds and earn up to **\$4,000** in matched funds.

USE MATCHED FUNDS FOR

- Post Secondary Education: community college, university or vocational/technical schools
- Starting or Expanding an existing business

PROGRAM REQUIREMENTS (once accepted)

1. Complete 12 hours of financial education classes
2. Save at least \$20 every month (up to \$167 a month)
3. Spend funds within 2 years of opening your account

ELIGIBILITY CRITERIA

- Have a valid Social Security Number or ITIN (Tax Identification Number)
- Have an earned source of income (part or full time job)
- Be under certain income limits or qualify for the Earned Income Tax Credit

INCOME LIMITS PER NUMBER OF PERSONS IN THE HOUSEHOLD

1- \$21,660 2- \$29,140 3- \$36,620 4- \$44,100 5- \$51,580 6- \$59,060

HOW TO APPLY

- Attend an orientation, and submit an application with valid proof of income and picture ID
- Schedule a one-on-one with LCD to review your application

LANGUAGES

Spanish and English

North County Conferences

Conference	Service Area	Telephone
Our Lady of Peace, Santa Clara	95054, 95117, 95002	408 988-4585
Resurrection, Sunnyvale	94087	408 773-6185
St. Athanasius, Mountain View	94039, 94043, 94040	650 562-1000
St. Cyprian, Sunnyvale	94086	408 739-8506
St. Joseph, Mountain View	94041	650 967-3831
St. Lawrence, Santa Clara	95051, 95050	408 296-3000
St. Martin, Sunnyvale	94086, 94087, 94089	408 736-3725
St. Simon, Los Altos	94024, 94040	650 967-8311
St. Thomas Aquinas, Palo Alto	94301, 94306	650 494-2496
Holy Korean Martyrs, Sunnyvale	94089	408-734-9721

Central County Conferences

Conference	Service Area	Telephone
Queen of Apostles, San Jose	95117, 95129	408 253-7560
St. Clare, Santa Clara	95050, 95053	408 248-7786
St. Frances Cabrini, San Jose	95124	408 879-1120
St. Lucy, Campbell	95008	408 378-8086
St. Martin of Tours, San Jose	95128, 95126	408 439-0342
St. Mary, Los Gatos	95030, 95032	408 354-3726

South/East County Conferences

Conference	Service Area	Telephone
Christ the King, San Jose	95111, 95138	408 362-9958
Holy Family, San Jose	95136	408 265-4040
St. Catherine, Morgan Hill	95037	408 779-9950
St. Elizabeth, Milpitas	95035	408 262-8100
St. John Vianney, San Jose	95127, 95148	408 258-7832
Most Holy Trinity, San Jose	95121, 95122, 95148	408 930-4241
St. Victor, San Jose	95132, 95131	408 251-7055

SUPPORT RESOURCES

The following organizations are available to assist you and your family!

The Earned Income Tax Credit (EITC)

(Sometimes called the Earned Income Credit)

WEBSITE

www.irs.gov

Key word search: EITC



TO QUALIFY YOU MUST MEET THE FOLLOWING CRITERIA

- Must have a valid Social Security Number.
- You must have earned income from employment or self-employment.
- Your filing status cannot be married, filing separately.
- You must be a U.S. citizen or resident alien all year, or a nonresident alien married to a U.S. citizen or resident alien filing a joint return.
- You cannot be the qualifying child of another person.
- If you do not have a qualifying child, you must:
 - be age 25 but under 65 at the end of the year,
 - live in the United States for more than half the year, and
 - not qualify as a dependent of another person.
- Cannot file Form 2555 or 2555-EZ (related to foreign earned income)
- For 2008, your investment income must be \$2,900 or less.

AGE TEST

- Under age 19 at the end of the year.
- A full time student under age of 24 at the end of the year.
- Any age and permanently and totally disabled at any time of the year.

RESIDENT TEST

- Child must live with you in the U.S. for more than half of the year (6 months or more).

RELATIONSHIP TEST

- Son, daughter, stepchild, grandchild, or adopted child.
- Brother, sister, stepbrother, stepsister, niece, nephew whom you care as your own.
- Eligible foster child (child placed with you by an authorized agency) whom you care as your own.



CONTACT INFORMATION

Greg Meyer
Community Relations
Manager
gmeyer@meriwest.com

Free financial education workshops for the public. Meriwest Credit Union offers free checking accounts to all CalWORKs and County Social Services clients. (See Page 14 for additional information.)

PHONE

(408) 365-6328

E-MAIL

Corp_Communications@Meriwest.Com

WEBSITE

www.meriwest.com

CUSTOMER CONTACT CENTER

(877) MERIWEST or (877) 637-4937

Coalition Against Payday Predators (CAPP) / Public Interest Law Firm

CONTACT

Kyra Kazantzis
kyrak@lawfoundation.org
(408) 280-2401

WEBSITE

www.avoidpaydayloans.org

ABOUT CAPP

CAPP is a coalition of community-based organizations in Santa Clara County that come together to advocate for county-wide policies that would limit payday lenders' ability to prey on financially vulnerable members of our community as well as to advocate for state-wide reform of the legal loopholes that allow for this type of predatory loan.

CAPP supports local payday lending controls ordinances that will stop further proliferation of payday lenders in cities in Santa Clara County and pave the way for better consumer lending alternatives.

HEALTH RESOURCES

Do you need health insurance or medical prescriptions? Here's good news!



FOR CHILDREN IN SANTA CLARA COUNTY

CONTACT INFORMATION

**EASY “1-2-3”
APPLICATION
PROCESS:**

1 (888) 244-5222

The Children's Health Initiative exists in Santa Clara County to provide free or low-cost medical benefits for you and/or your children. The programs include:

- ◆ Full medical, including prescriptions
- ◆ Doctor's visits
- ◆ Prevention Services (well-baby visits)
- ◆ Health Education
- ◆ Dental Care
- ◆ Vision Services
- ◆ Alcohol and Substance Abuse Care
- ◆ Mental Health

MEDI-CAL

All children up to age 19 are eligible to Medi-Cal regardless of their citizenship or immigration status as long as they meet all other eligibility requirements. Individuals receiving Public Assistance (PA) receive zero share-of-cost Medi-Cal during the months in which they are cash eligible. See Page 2 and 3 for more information.

CALL – 1 (888) 244-5222 Talk to someone who speaks your language to determine which plan your child qualifies for. You can be referred to a certified application assistor in your neighborhood. A Certified Application Assistor will personally Help you determine the right plan and complete an application.

FREE PRESCRIPTION SAVINGS CARD

PHONE

1 (800) 444-4106

INFORMATION AND APPLICATION

TogetherRXAccess.com

Applying for the **Together Rx Access Cards** is free. There are no enrollment, monthly or hidden fees.

YOU ARE ELIGIBLE IF YOU MEET ALL THESE REQUIREMENTS

- Not Eligible for Medicare
- Legal US resident
- No prescription drug coverage (public or private)
- Household income limits

INSTANT SAVINGS AT THE PHARMACY COUNTER

- Most cardholders can save between 25%-40% on brand-name medicines.
- No hassle – use the card over and over again.

HUNDREDS OF MEDICINES

- Over 300 brand-name medicines and products.
- Savings on a wide range of generic drugs as well.

FOR MANY CONDITIONS

- Infections
- High blood pressure
- Allergies
- Asthma
- Diabetes
- High Cholesterol
- and more

HEALTH RESOURCES

Do you need health insurance or medical prescriptions? Here's good news!



NATIONAL ALLIANCE ON MENTAL HEALTH

LOCATION

1150 South Bascom Ave., Suite 24
San Jose, CA 95128

PHONE

(408) 453-0400

HOURS

M – F, 10:00 a.m. – 2:00 p.m.

E-MAIL

info@namisantaclara.org

WEBSITE

www.namisantaclara.org

NAMI is a nonprofit, grassroots, self-help, support and advocacy organization of consumers, families, and friends of people with severe mental illnesses, such as schizophrenia, schizoaffective disorder, bipolar disorder, major depressive disorder, obsessive-compulsive disorder, panic and other severe and persistent mental illnesses that affect the brain.

WARMLINE HELP DESK TELEPHONE: 1-408-453-0400, OPTION 1

The Warmline/Help Desk has trained and knowledgeable volunteers who offer free and confidential information, referral and support services to individuals, family and friends who have been affected by mental illness.

GENERAL CLASS INFORMATION

NAMI offers free, peer-led mental health education programs to the local community. Trained NAMI volunteers combine their lived experiences with the most current information on mental illness, treatment options and recovery/support strategies to create an interactive, supportive and hope-based learning environment.

SUPPORT GROUPS

Support groups are offered for people affected by mental illness. Information on related support groups offered by other community organizations also provided.

CLASES DE EDUCACIÓN EN ESPAÑOL

NAMI ofrece clases de educación en español: Persona-a-Persona y Familia-a-Familia.



The New Eyes Application Process requires applications to be submitted on behalf of clients through a social service agency (Employment Counselor, Eligibility Worker or Social Worker). If a social service agency is not available, a primary care physician, school nurse or house of worship may submit an online application for the client.

New Eyes is a not-for-profit, non-sectarian organization whose purpose is to improve the vision of low income individuals. This organization purchases new prescription eyeglasses through a voucher program for children and adults in the United States who cannot afford glasses on their own.

Eligible clients can apply for a voucher through a social service agency or a school nurse. Clients can present a New Eyes voucher to any participating local optical dispenser, who fits the client with the proper prescription eyeglasses. The dispenser then receives reimbursement directly from New Eyes.

- Applications can only be submitted online by a Social Services Agency Worker with information obtained from the client and
- California residents must use Marvel Optics to order eyeglasses.



Parents Helping Parents
*Building Bright Futures for
Children with Special Needs!*

LOCATION

Sobrato Center For Nonprofits- SJ
1400 Parkmoor Ave., Suite 100
San Jose, CA 95126

PHONE

(408) 727-5775

Toll Free (855) 727-5775

E-MAIL

info@php.com

PHP services are family-centered, focusing on the family as the unit of support, not just the child. PHP's family support services include:

- Emotional support and guidance from staff and volunteer peer support parents
- Practical support such as information on specific health conditions, community resources, securing supports, and funding
- Parent education and training on navigating the educational, legal, social service and medical systems of care
- Condition and culturally-specific parent/professional support and information groups
- A one-of-a-kind assistive technology preview and demonstration center with services for infants through adults at-risk-of or with disabilities
- Children's workshops, including support for siblings
- A comprehensive special needs resource lending library
- On-line services such as an Individual Education Plan (IEP) letter writer

HOURS: M – F, 9:00 a.m. – 5:00 p.m.

WEBSITE: www.php.com

HEALTH RESOURCES

Do you need health insurance or medical prescriptions? Here's good news!



HEALTH BENEFITS RESOURCES CENTER (HBRC)

LOCATION

O'Connor Hospital
2105 Forest Avenue
San Jose, CA 95128

PHONE

(877) 904-HBRC (4272)

HOURS

M – F, 8:30 a.m. – 5:00 p.m.

WEBSITE

www.oconnorhospital.org

The HBRC at O'Connor Hospital

As a member of the Daughters of Charity Health System, the Health Benefits Resource Center (HBRC) supports their mission of serving the sick and poor by improving access to health care and providing social services in a holistic approach to promote healthy families. Families will be assisted regardless of immigration status or income.

The (HBRC) is a one-stop information and referral service that links needy families to valuable government-sponsored health benefits and social services, such as Medi-Cal, Healthy Families, Healthy Kids, AIM (Access for Infants and Mothers), and CalFresh (formerly known as the Food Stamp Program). HBRC can assist with health coverage information and the application process for such programs. Services provided by the HBRC are free to the community.

In addition, the HBRC provides ongoing case management and support for families who may experience any type of difficulty related to their enrollment and/or access to their benefits.

Appointments available, (walk-ins are welcome).

Services in Spanish, English and Vietnamese.



WIC, the Women, Infants and Children Program, is a nutrition program that helps pregnant women, mothers of infants, infants and young children eat well, be active, and stay healthy.

LANGUAGES

English, Vietnamese, Spanish,
Translation for other languages

WIC has local offices all over California. Call the toll free number below for information and to find the nearest office:

1-888-WIC-WORKS
(1-888-942-9675)

Santa Clara County WIC Programs and Sites

**Santa Clara County
Department of Public Health**
725 E Santa Clara St., Suite 200
San Jose, CA 95112
(408) 792-5101

[www.womenshealth.gov/
breastfeeding](http://www.womenshealth.gov/breastfeeding)

San Jose Medical Plaza:
725 East Santa Clara St., Suite 200
Santa Clara Valley Med Center:
2406 Clove Dr. T-41
VHC East Valley:
1993 McKee Rd, EVT 1
VHC Tully: 500 Tully Rd
VHC Milpitas: 143 North Main St
VHC Sunnyvale: 660 S. Fair Oaks Ave
VHC Gilroy: 7475 Camino Arroyo

**Gardner Family Care
Corporation**
160 E. Virginia St., Ste. 200
San Jose, CA 95112
(408) 918-2682

Compre Care Health Center
3030 Alum Rock Ave.
San Jose, CA 95127
(408) 272-6300

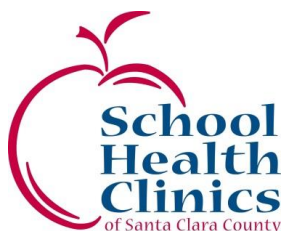
**Indian Health Center
of Santa Clara**
1333 Meridian Ave.
San Jose, CA 95125
(408) 445-3400 X2100

Gardner Health Center:
160 E. Virginia St., San Jose
CompreCare: 3030 Alum Rock Ave., San Jose
Emma Prusch Park: 647 S. King, San Jose
Alviso Center: 1621 Gold St.
Gardner South County:
7526 Monterey St., Gilroy, CA

Indian Health Center of Santa Clara Valley, Inc.
• 1685 Westwood Dr., Suite #4, San Jose
• 1642 E. Capitol Expressway, San Jose
Mountain View WIC Site:
• 327 Moffett Blvd., Suite F

HEALTH RESOURCES

Do you need health insurance or medical prescriptions? Here's good news!



GILROY NEIGHBORHOOD HEALTH CLINIC

LOCATION

7861 Murray Avenue
Gilroy, CA 95020

PHONE

(408) 284-2280

HOURS

M – F, 8:00 a.m. – 4:30 p.m.

WEBSITE

www.schoolhealthclinics.org

Since 1999 the bilingual/bicultural staff of the Gilroy Neighborhood Health Clinics has provided quality primary medical care to low income children from birth to age 19. The clinic provides the following medical services:

- Urgent care of illness and injury,
- Physical exams,
- Immunizations,
- Prescriptions,
- Lab tests,
- Dental screening and referrals,
- Reproductive health services,
- Mental health counseling and support,
- Nutritional counseling and health education,
- Low cost insurance enrollment assistance,
- Health education, and
- Patient navigation assistance.

School Health Clinics of Santa Clara County has five neighborhood health clinics, San Jose High Neighborhood Health Clinic, Overfelt Neighborhood Health Clinic, Franklin-McKinley Neighborhood Clinic and Washington Neighborhood Health Clinic

SAN ANDREAS REGIONAL CENTER

LOCATION

300 Orchard City Drive,
Suite 170
Campbell, CA 95008

PHONE

(408) 374-9960

WEBSITE

Sanandreasregional.org

CONTACT

Francisco Valenzuela
savalenz@sarc.org



San Andreas Regional Center is a community-based, private nonprofit corporation funded by the State of California to serve people with developmental disabilities as required by the Lanterman Developmental Disabilities Act. The Lanterman Act is part of California law that sets out the rights and responsibilities of persons with developmental disabilities. San Andreas is one of 21 regional centers throughout California serving individuals and their families who reside within Monterey, San Benito, Santa Clara, and Santa Cruz Counties.

SARC serves people with a wide-range of eligible conditions. SARC will pay for medical equipment needs for undocumented children and adults. Contact SARC for more information.

HEALTH RESOURCES

Dedicated to helping families achieve self-sufficiency through empowerment!



HEALTHY
kids

CONTACT

Jennifer Shelton
210 East Hacienda Avenue
Campbell, CA 95008
1 (800) 260-2055

HOURS

M – F, 9:00 a.m. – 5:00 p.m.

WEBSITE

www.healthyfamilyfund.org

SERVICES INCLUDE

Healthy Kids enables low-income children (ages 0-18) in Santa Clara County to receive health services they need for healthy development.

Funded entirely through local and private sources, the program provides comprehensive medical, dental, vision, and mental health coverage to a population generally underserved – specifically, children with immigration issues or those who are not eligible for state-subsidized Medi-Cal or Healthy Families because their family income is slightly too high to qualify, yet too low to pay for health care coverage.

REQUIREMENTS

Income eligibility requirements are based upon the Federal Poverty Level (FPL). For the Healthy Kids program, a family may earn up to 300% of the FPL. The cost of providing Healthy Kids coverage is \$86 per child per month or an annual amount of \$1,032 per child.

LANGUAGES: English, Spanish and Vietnamese



Santa Clara
Family Health Plan

MAIN OFFICE

210 E Hacienda Ave.
Campbell, CA 95008-6617
1-800-260-2055
M-F 8:30 a.m. – 5:00 p.m.
www.scfhp.com

APPLY FOR MEDI-CAL

Santa Clara County
Social Services Agency
1-877-962-3633
www.sccgov.org/debs
www.MyBenefitsCalWin.org
www.coveredca.com

APPLY FOR HEALTHY KIDS

SCFHP Application Assistance
1-877-688-7234

APPLY FOR CAL MEDICONECT

1-877-723-4795
Mon – Sun, 8:00 a.m. – 8:00 p.m.
TTY/TDD users
Call 1-800-735-2929 or 711.

LANGUAGES

Staff who speak English, Spanish, Vietnamese, Chinese and Tagalog and interpretation services in more than 170 languages, including American Sign Language.

HEALTH COVERAGE FOR CHILDREN, ADULTS, SENIORS, AND PEOPLE WITH DISABILITIES

Santa Clara Family Health Plan offers three health plans for you and your family: Medi-Cal, Healthy Kids, and Santa Clara Family Health Plan Cal MediConnect Plan (Medicare-Medicaid Plan).

MEDI-CAL: Provides health care coverage to many individuals and families. There are several different Medi-Cal programs and each category has its own requirements. In general, a qualified applicant must be a California Resident and a U.S. Citizen or other satisfactory immigration status for full scope benefits.

HEALTHY KIDS: is a program similar to Medi-Cal that offers medical, behavioral health, vision, and dental benefits. The program accepts members who are not eligible for Medi-Cal or Medicare or other private insurance and are within the annual family income guidelines. Children are covered from birth to age 19, regardless of immigration status. *Refer to top of this page for more information on Healthy Kids.*

CAL MEDICONECT: is a program for people with both Medicare and Medi-Cal that provides medical, behavioral health, and vision benefits as well as long-term care and other supportive services.

Santa Clara Family Health Plan is your local, not-for-profit health plan and has served Santa Clara County for over 19 years. We are dedicated to improving the health and well-being of Santa Clara County residents.

The programs we offer each have different eligibility and income requirements. Contact us for more information.

HEALTH RESOURCES

Do you need health insurance or medical prescriptions? Here's good news!

black infant health

Empowering Pregnant and Mothering
African American Women

LOCATION

Santa Clara County
Public Health
1993 – B McKee Rd.
San Jose, CA 95116

CONTACT

Beverly White-Macklin, MPH
beverley.white
@phd.sccgov.org
(408) 937-2270

HOURS

M – F, 8:30 a.m. – 5:00 p.m.

WEBSITE

www.sccbih.org

The Black Infant Health Program (BIH), aims to improve health among African-American mothers and babies to reduce the Black: White disparities in maternal and infant health by helping women become empowered to make healthy choices for themselves, their families and their communities. The BIH program utilizes a group-based approach within individual case management within a culturally-centered setting that respects participant's beliefs and cultural values. The Program works with participants to develop life skills, reduce stress, build social support and improve overall health and wellness.

The BIH program is run locally by the Public Health Department and includes a multidisciplinary team of public health nurses, social workers, group facilitators and family health advocates.

ELIGIBILITY

- **African/African-American women ages 18+ or older**
- **Currently 26 weeks or less pregnant**
- Willing to participate in mothers' empowerment groups with other pregnant/parenting women
- Mothers of any income level

The Black Infant Health Program includes the following services:

- Mothers Empowerment Group sessions (prenatal & postpartum)
- Individualized Life Planning
- Complementary Case Management
- Linkages to healthcare and other community resources
- Education and supports on the importance of prenatal/postpartum care, well-child checkups, breastfeeding, stress reduction, building resilience and promoting healthy behaviors.



FOR INFORMATION

Info@allaroundseniorservices.com

CONTACT

Vangie Valdez- Santa Clara
County Regional Director
1 (800) 991-0626

HOURS

M – F, 9:00 a.m. – 5:00 p.m.

WEBSITE

www.allaroundseniorservices.com

“THE BEST SENIOR OPTIONS ALL AROUND”

All Around Senior Services is an Assisted Living and Residential Care Home Referral Agency dedicated to helping seniors find housing solutions.

Experts on residential board and care homes for the elderly, assisted living facilities, memory care facilities, independent living communities and in home care companies are provided in 10 counties: Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano and Sonoma.

Save time and money by learning the best options for your budget and care needs. Free services includes an initial assessment, case management, and tours of homes & facilities. If a home is chosen from the referrals, All Around Senior Services will provide complimentary transportation to the new home in a ADA compliant wheelchair van.

Services are designed to meet the needs of seniors, their families and health care professionals. The program works to make a new life transition as easy as possible by eliminating the mystery, stress and anxiety. The program cares about seniors and getting them where they want to go.

HEALTH RESOURCES

Dedicated to helping families achieve self-sufficiency through empowerment!



CALWORKS HEALTH ALLIANCE

SERVICES

- Counseling Services for clients with mental health and occurring issues, including substance use and domestic violence.
- No service time restriction for the Mental Health Services Team.
- Medi-Cal eligibility is required.
- Medication management available for clients enrolled in counseling services.
- Transitional housing is available to Health Alliance clients and their Children through Health Alliance counselor referrals.
- Off-site counseling services at community colleges and adult education programs are available.
- Services are generally free of charge, but there may be co-pays required by Medi-Cal for certain services.
- Other services available and vary by provider.

Linda Haskell **Empowerment Center**

INTAKE LINE

(408) 295-4011 Ext. 259

CONTACT

anunes@ywca.sv.org

CalWORKs Health Alliance Outpatient Providers

Gardner Family Care Corporation (GFCC)

160 E. Virginia Street, Suite 280
San Jose, CA 95112
(408) 287-6200

Hours of Operation:

M – F, 8:30 a.m. – 5:00 p.m.

Language Capabilities:

English, Spanish,
& Vietnamese

Mental Health Service Team (MHST)

614 Tully Road
San Jose, CA 95111
(408) 494-1593

Hours of Operation:

M – F, 9:00 a.m. – 5:00 p.m.

Language Capabilities:

English, Spanish, Cambodian
& Vietnamese

Catholic Charities (CCSCC)

2625 Zanker Road, Suite 101
San Jose, CA 95134
(408) 325-5234

Hours of Operation:

M – F, 9:00 a.m. – 6:00 p.m.
TH, 9:00 a.m. – 7:00 p.m.

Language Capabilities:

English, Spanish & Bosnian

Asian Americans for Community Involvement (AACI)

2400 Moorpark Ave., Suite 300
San Jose, CA 95128
(408) 975-2730

Hours of Operation:

M – F, 8:30 a.m. – 5:30 p.m.

Language Capabilities:

English, Spanish,
Vietnamese & Mandarin

Asian American Recovery Services (AARS) - The Place

1340 Tully Road, Suite 304
San Jose, CA 95122
(408) 271-3900
Fax: (408) 271-3909

Hours of Operation:

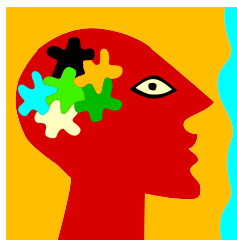
M – F, 9:00 a.m. – 6:00 p.m.
T, W & TH, 9:00 a.m. – 8:00 p.m.

Language Capabilities:

Spanish & Japanese

CalWORKs Health Alliance Program Administration Tanya Fregoso

1879 Senter Road
San Jose, CA 95112
M – F, 8:00 a.m. – 5:00 p.m.
(408) 758-3782



MENTAL HEALTH COUNSELING SERVICES

YWCA: Counseling Services are provided to individuals, couples, families and groups, including Prenatal Support Program for new and expectant parents on an affordable sliding fee scale.

HEALTH RESOURCES

Do you need health insurance or medical prescriptions? Here's good news!



ASIAN AMERICAN FOR COMMUNITY INVOLVEMENT

COMMUNITY

The AACI Youth Development Services Program provides young people with the skills needed to succeed in school and in life. The Senior Wellness Program helps older adults remain healthy, independent, and active by providing an array of prevention activities.

- Youth Development Services Program
- Senior Wellness Program

RECOVERY

AACI provides comprehensive treatment, referral services, and education for individuals seeking recovery from substance abuse and problem gambling.

- Center for Addiction Recovery & Empowerment (CARE)
- CalWORKS
- Driving Under the Influence (DUI) Program
- Adolescent Drug and Alcohol Prevention and Treatment (ADAPT) Program

SHELTER

Asian Women's Home, the AACI domestic violence and human trafficking program, provides free and confidential services, available in many languages. Services include: 24/7 emergency shelter & hotline, case management, advocacy, and community education. Everyone can receive services regardless of race, ethnicity, religion, immigration status, socioeconomic background, or sexual orientation.

24- HOUR HOTLINE
(408) 975-2739

Health Center staff provides culturally competent medical care to adults and children in Mandarin, Cantonese, Vietnamese, and Spanish in addition to English. Patients are seen regardless of their availability to pay.

ELIGIBILITY

- Insurance plans accepted include: Medi-Cal, Medi-Care, Valley Health Plan, Santa Clara Family Health Plan, and Healthy Families/Healthy Kids insurance.
- Sliding scale fees are available for the uninsured and are determined by ability to pay based on income.

HEALTH

AACI provides culturally competent health services in the primary care health center, counseling offices, school campuses, and in the community.

- Primary Care Health Center, Federally Qualified Health Center (FQHC) designation
- Mental Health Program for Youth, Adults, and older Adults
- Center for Survivors of Torture
- Integrated Behavioral Health
- Patient Navigation Center
- HIV Outreach, Prevention and Education (HOPE)

ABOUT AACI HEALTH CENTER

Services offered:

- Chronic disease management
- Sick visits
- Annual physical check-ups
- Women's healthcare/annual exam
- Breast health screening
- Blood cholesterol screening
- Diabetic screening
- Children's healthcare (ages 1+)
- Adult and youth immunization services
- Health education and counseling

HEALTH CENTER CONTACT

To determine your eligibility or for an appointment, contact AACI Health Center at (408) 975-2763.

HOURS

Monday – Friday 8:30 a.m. – 12:30 p.m.
and 1:30 p.m. – 5:30 p.m.

LOCATION

2400 Moorpark Ave Suite #319
San Jose, CA 95128

AACI CENTER FOR SURVIVORS OF TORTURE

CST offers a variety of complementary services:

- Psychological support system including evaluation of torture for political asylum, psychotherapy, and helpful medications
- Medical support system including evaluation for political asylum
- Examinations and referral for care
- Social service support system
- Legal support system
- Family support system
- Training and consultation for health workers, lawyers, and others

Survivors from any country are eligible for CST services. Service areas also include the counties of Santa Cruz, Monterey, San Benito and San Mateo. All services are completely **confidential**, available in **many languages, free or low cost**; available regardless of ability to pay.

SURVIVORS OF TORTURE

For more information please contact:
Armina Husic, Program Manager
(408) 975-2730 Ext. 247
armina.husic@aacI.org

HOURS

Monday — Friday
8:30 a.m. — 5:30 p.m.

WEBSITE

<http://aacI.org/main/programs/health/#cst>

HEALTH RESOURCES

Do you need health insurance or medical prescriptions? Here's good news!



LOCATION

290 I O O F Avenue
Gilroy, CA 95020

HOURS

9:00 a.m. – 6:00 p.m.

PHONE

(408) 846-2100

WEBSITE

www.rcskids.org

CONTACT

(408) 846-2182

LANGUAGES

English and Spanish

OTHER

Satellite offices in Campbell
and Salinas serving Monterey
and San Francisco Bay Area

Adoption and Foster Care: Family linkage Program provides help along the way to support families through the entire process.

Day Treatment: Intensive Day Treatment services provide structured, daily activities for youth and children with mental disabilities, emotional disorders and behavioral disorders.

Hospital Diversion: Offers an alternative to inpatient hospitalization, in an unlocked, community-based therapeutic environment.

Non-Public School: On-grounds non-public school serves students with a designated non-public school Individualized Education Plan (IEP). The small class size and high staffing ratio provide individualization of the learning experience for each child.

Outpatient Mental Health: Outpatient Mental Health Services serve children and youth, ages 0-21 and address mental health symptoms and associated functional impairments

Prevention and Education: Prevention and Education services are prevention-oriented and are provided in the community to help families and individuals of all ages cope with the stresses of daily living. Services emphasize personal growth, development and situational change.

Residential Treatment: Our RCL-14 Residential Treatment Services provide a time-limited, interdisciplinary, psycho-educational, and therapeutic 24-hour-a-day structured program on our Gilroy campus.

Therapeutic Behavioral Services: The aim of TBS services is to allow children to live safely without intensive care while maintaining their current home placement or transition to a less restrictive environment.

Wraparound: Focuses on the needs of the child and family by providing a family-centered, strength-based, needs-driven planning process designed to stabilize the family unit.

First 5 Adelante Family Resource Center: FREE programs, services and activities for families with children birth through age 5.



LOCATION

4010 Moorpark Avenue Ste. 118
San Jose, CA 95117

HOURS

8:30 a.m. - 5:00 p.m.

PHONE

(408) 564-5114

WEBSITE

www.hkidsf.org

The Healthier Kids Foundation (HKF) is a 501(c)(3) charitable non-profit organization that provides access to and advocacy for health care services for all Santa Clara County children through family-centered and innovative approaches. HKF believes that one child without health coverage is one child too many.

HFK works towards achieving the mission by engaging in resource developmental programming and outreach on behalf of the underserved members of the community. Programs are administer to assist children with enrolling into health coverage, screening for dental issues, screening for vision issues, screening for hearing issues, integrating health lifestyles to home environment. All programs and services are provided cost-free.

Additional Services:

- Focus First (Vision),
- Dental First (Dental),
- Hearing First (Hearing)
- Baby Gateway
- Community, Outreach, Prevention, and Education (COPE)
- 10 Health Steps

HEALTH RESOURCES

Dedicated to helping families achieve self-sufficiency through empowerment!

MENTAL HEALTH CALL CENTER

**1 (800) 704-0900
and
(408) 855-5673
or
Gateway at
1 (800) 488-9919**

The Mental Health Call
Center staff is available
24 hours a day,
7 days a week



**Mental Health Clinic
(408) 869-9160**

SUICIDE PREVENTION & CRISIS

**TOLL-FREE HOTLINE
1 (855) 278-4204**

NEED HELP? WE CARE!

***We believe suicide is
preventable***

MENTAL HEALTH SERVICES LOCATION

If you are in need of mental health counseling or assistance, you can contact the County's Mental Health Call Center at any time. They will talk with you to clarify what your needs are and can direct you to the appropriate counseling services.

Fair Oaks Mental Health 660 South Fair Oaks Sunnyvale CA 94086	South County Mental Health 1215 First Street Gilroy CA 95020
Narvaez Mental Health 614 Tully Road San Jose, CA 95111	Downtown Mental Health 1075 East Santa Clara Street San Jose, CA 95116
East Valley Mental Health 1991 McKee Road San Jose, CA 95116	North County Mental Health 231 Grant Avenue Palo Alto, CA 94306
Central Mental Health 2221 Enborg Lane San Jose, CA 95128	Las Plumas Mental Health 1650-K Las Plumas Avenue San Jose, Ca 95133
Juvenile Hall Mental Health 840 Guadalupe Parkway San Jose, CA 95110	Bascom Mental Health 650 South Bascom Avenue San Jose, CA 95128

THE GOOD WILL WELLNESS CENTER PROVIDES

- Free Therapy Sessions,
- Free Addiction Counseling, and
- By Referral Only to Individuals Without Insurance.

AVAILABLE

Monday – Friday, 9:00 a.m. to 4:00 p.m.

The goal for this program is to reduce deaths from suicide in Santa Clara County. Increase awareness of why people contemplate suicide and how to access available resources. Improve monitoring of suicides using clear and comprehensive data. Empower people to respond to a person who is considering suicide through training and education.

EMERGENCY PSYCHIATRIC SERVICES (EPS): (408) 885-6100

Available 24-hours a day. Services include evaluation, assessment, treatment and observation, and referral to appropriate care including admission to a hospital when needed.

Mental Health Urgent Care: (408) 885-7855

Open every day from 8:00 a.m. - 10:00 p.m. This is a walk-in outpatient clinic for Santa Clara County residents who are experiencing a mental health crisis. MHUC provides screening, assessments, crisis intervention, referral and short-term treatment for adolescents and adults (13 years old and up).

HEALTH RESOURCES

Dedicated to helping families achieve self-sufficiency through empowerment!

CAL-LEARN PROGRAM

CONTACTS

Julie Smith-Reid, Director
Jeanette Marazzo, Manager
1879 Senter Road
San Jose, CA 95112
(408) 808-1800

Cal-Learn is a mandatory program for CalWORKs participants who receive cash assistance and are ***under 19 years of age, are pregnant or parenting, and have not yet completed their high school education.***

The Cal-Learn Program requires participants to enroll in high school or an equivalent program, to earn a high school diploma or its equivalent. The focus of Cal-Learn is to provide teens with the support they need to complete their high school education.



Self-Help Centers provide a safe, confidential and supportive environment for those dealing with mental illness. Operated by and for mental health consumers, these Centers provide support for individuals who want to take control of their lives. Individuals who share a disability have something to offer each other which cannot always be provided by traditional services. The Centers are run by welcoming and friendly staff, who provide services with respect and dignity.

The Centers are drop-in and you may stop by anytime during open hours:

- Support Groups
- One-on-One Peer Support
- Resource Center
- Guest Presenters
- Monthly Social Activities

Planned Parenthood Mar Monte (PPMM) administers the Cal-Learn Program as well as the Adolescent Family Life Program (AFLP) in Santa Clara County. PPMM reaches over 200,000 families annually in counties throughout Mid-California and Northern Nevada to provide medical services, education programs, and advocacy initiatives.

PPMM also offers exciting education programs featuring classroom presentations, radio shows, peer education, family communication classes, an information hotline, and support groups to help parenting or high-risk teens plan positive futures.

Participants who turn 19 years of age while in the Cal-Learn Program may volunteer to remain in the program until they receive their high school diploma or equivalent, or turn age 20.

The Cal-Learn Program includes: Payments for child care, transportation and school expenses, and intensive case management to assist teen parents obtain education, health and social services, cash bonuses, and receive additional services such as Women, Infant and Children (WIC), Food Stamps, Medi-Cal and Family Planning Service

General health services are provided at the following clinics:

Gilroy Health Center 760 Renz Lane Gilroy, CA 95020 (408) 847-1739	Mountain View Health Center 225 San Antonio Road Mountain View, CA 94040 (650) 948-0807
San Jose Alameda Health Center 1691 The Alameda San Jose, CA 95126 (408) 795-3600	San Jose Blossom Hill Health Center 5440 Thornwood Drive, #G San Jose, CA 95123 (408) 281-9777
San Jose Eastside Health Center 3131 Alum Rock Avenue San Jose, CA 95127 (408) 729-7600	Sunnyvale Health Center 604 E. Evelyn Avenue Sunnyvale, CA 94086 (408) 739-5151
Mar Monte Community Clinic 2470 Alvin Avenue, Ste. 60 San Jose, CA 95121 (408) 274-7100	Facts of Life Line 1-800-711-9848

FREE! OPEN TO THE PUBLIC

ESPERANZA SELF-HELP CENTER

LOCATION

1235 1ST Street
Gilroy, CA 95020-4733

PHONE

1 (408) 852-2460

WEBSITE

www.sccmhd.org

HOURS

M Closed,
T – F 10:00 a.m. – 4:00 p.m.

LANGUAGES

English and Limited Spanish

ZEPHYR SELF-HELP CENTER

LOCATION

1075 East Santa Clara Street
San Jose, CA 95116 (Rear)

PHONE

1 (408) 792-2140

WEBSITE

www.sccmhd.org

HOURS

M Closed,
T – F 10:00 a.m. – 3:00 p.m.

LANGUAGES

English and Limited Spanish

DOMESTIC VIOLENCE RESOURCES

CALWORKS SOCIAL WORK UNIT

REFERRALS

Contact your CalWORKs Employment Services case manager to be referred

ELIGIBILITY

All active, post-aid and pending CalWORKs clients are eligible to receive assistance from the CalWORKs Social Work Unit.

The mission of the CalWORKs Social Work Unit is to help CalWORKs Employment Services participants address any personal barriers that may be interfering with the participant's ability to become self-sufficient. Services are voluntary, free and confidential.

Once the referral is received, the social worker makes an assessment of the client's needs and may provide some of the following services:

- Make referrals to domestic abuse resources and community based organizations,
- Coordinate various services, both within and outside the CalWORKs program,
- Provide crisis intervention,
- Make referrals to behavioral health services,
- Screen for child welfare concerns,
- Assist families with school attendance issues, and
- Assist clients with family conflicts.

IS SOMEONE YOU LOVE, HURTING YOU?

READY TO REACH OUT?

Contact your Employment Services Case Manager

If someone you love is either physically or emotionally hurting you, CalWORKs has services to help you. We can provide you with services to help keep you and your children safe, help you to escape the abuse and become self-sufficient.

Services are free, voluntary and confidential

Social Work Unit has social workers and a Domestic Abuse Liaison to provide crisis intervention and the development of a safety plan which may include emergency housing, counseling services, and restraining orders.



TO PARTICIPATE OR GET MORE INFORMATION, PLEASE CALL

(408) 604-7550

HOTLINE

(408) 279-2962

Operating 365 days a year, the hotline provides immediate crisis assistance in English & Spanish.

SERVICES

Emergency Shelter: The 24-hour, 7 days/week, year-round shelter provides short-term, emergency protection, counseling and numerous on-site services for women and children.

Counseling: Next Door provides crisis counseling and support groups designed to rebuild the lives damaged by abusive relationships.

Advocacy: Next Door provides a wide array of services to victims in crisis including: walk-in or pre-arranged appointments, safety planning, legal options, and crisis counseling. There is also a special program for women over 50 called MAVEN (Mature Alternatives to Violent Environments Now).

Youth and Children's Services: Next Door provides weekly year-round programming to help children exposed to domestic violence develop life skills, self-esteem and learning skills.

Teen Services: Our support groups for teenage youth exposed to domestic violence and/or at risk of developing abusive relationships help to break the cycle of violence.

Home Safe Transitional Housing: The two HomeSafe facilities, located in Santa Clara and in East San Jose, provide housing services for up to 36 months so that women and their children can begin new lives.

YMCA Domestic Violence Department Support Network Program

LOCATION

375 South Third Street
San Jose, CA 95112

WEBSITE

www.ymca-sv.org

The mission of the YMCA Domestic Violence Department, Support Network Program is to empower our diverse community to live free from domestic violence through the provision of safety, support services and self-empowerment.

- All services are confidential.
- Services are for individuals and families; adults, teens and children experiencing, exposed to, or recovering from domestic violence,
- Services are provided in English and Spanish. Interpreters are available, and
- Almost all services are free.

CRISIS LINE 1(800) 572-2782

FOOD RESOURCES

These programs are available to assist you!



Second Harvest Food Bank of Santa Clara and San Mateo Counties

Food Connection Hotline

1-800-984-3663

M – F, 8:00 a.m. – 5:00 p.m.

LOCATION

Curtner Center

750 Curtner Avenue
San Jose, CA 95125-2118
*(Food is not generally distributed
from this location)*

Cypress Center

4001 North First Street
San Jose, CA 95134
*(Food is not generally distributed
from this location)*

HOURS OF OPERATION

Business Office:

M-F, 8:00 a.m. to 5:00 p.m.

WEBSITE

www.shfb.org

ELIGIBILITY

Low-income families
and Individuals

LANGUAGE CAPABILITIES

English, Spanish, Vietnamese,
Chinese and other languages by
arrangement

PUBLIC TRANSIT

(To Curtner Center)

Light Rail – Exit Curtner Station
VTA Bus – Use #26 Bus

Second Harvest Food Bank Food Assistance Programs

Call the Food Connection Hotline for Information on These Programs

PARTNERS IN NEED (PIN)

PIN provides food assistance to low-income volunteers who work at the Second Harvest Food Bank distributing centers in San Jose or San Carlos. To learn more about PIN, please call **1-800-984-FOOD (3663)**.

FOOD ASSISTANCE PROGRAM

This program provides a variety of grocery items to hundreds of non-profit agencies in Santa Clara and San Mateo county neighborhoods. These hot meal programs, emergency food pantries and shelters serve a culturally diverse clientele of individuals, families with children and seniors.

OPERATION BROWN BAG

This self-help program offers low-income seniors bag of groceries at various community locations. Seniors must be 60 years or older or 55 years and disabled.

FAMILY HARVEST

This program provides monthly groceries to low-income families with dependent children under age 26 living at home with parents.

MOBILE PANTRY

This program assists families and individuals living in geographically isolated, “walking” communities that do not have access to grocery stores or community services. Members receive protein-rich foods, such as eggs, milk, and meat as well as fresh produce on a monthly basis.

PRODUCE MOBILE

This program delivers fresh fruits and vegetables to individuals each month at local neighborhood centers to improve health and nutrition in low-income communities. For more information on Produce Mobile locations, please call **1-800-984-FOOD (3663)**.

***The Produce Mobile visits the Employment Connection at the
CalWORKs Central Office***

1879 Senter Road, San Jose, CA 95110

The EBT card needs to be presented to participate.

CalFresh APPLICATION ASSISTANCE

Food Connection Outreach Specialists will assist those who wish to apply for CalFresh. Help will be given with completing CalFresh applications and the initial appointment process with Social Services Agency.

The call is FREE! The food is FREE!

FOOD RESOURCES

These programs are available to assist you!



APPLY ONLINE

www.mybenefitscalwin.org

CALL FOR INFORMATION

Social Services Agency
(408) 758-3800

VISIT THE APPLICATION CENTERS

San Jose
1867 Senter Road

Mountain View
1330 W. Middlefield Road,

Gilroy
379 Tomkins Court

FRESH SUCCESS PROGRAM AT GAVILAN COLLEGE

CONTACT

Olga Rodriguez
(408) 848-4740

LOCATION

LI101A/B (Located within
the CalWORKs Office)
5055 Santa Teresa Blvd
Gilroy, CA 95020

WHAT IS CALFRESH?

- CalFresh (also known as SNAP) helps people with limited incomes buy healthy food.
- CalFresh is a nutrition program not a welfare program.
- CalFresh benefits are deposited in an Electronic Benefit Transfer (EBT) card. It works just like a bank debit card. EBT cards can be used at most grocery stores and farmers' markets.

WHO CAN GET CALFRESH?

- You can receive CalFresh even if you have earning, disabled, unemployed, receiving Social Security, CalWORKs, General Assistance or retired.
- To qualify, **at least one household member** must be an eligible immigrant or citizen. That person can be a child.
- If you are an immigrant and receive CalFresh benefits, it will not affect your ability to become a US citizen or legal resident. Sponsored immigrants can also be eligible.
- Single individuals and couples without children can receive CalFresh.
- Many college students can get CalFresh if they meet student requirements.
- If you get SSI (Supplemental Security Income) you are not eligible for CalFresh. **However, your family members may be eligible.**

WHAT ELSE SHOULD YOU KNOW ABOUT CALFRESH?

- You can own your home and car, and have savings and still be eligible. You do not need to report CalFresh on your tax return.
- CalFresh is not a loan. You do not need to pay back benefits that you receive, unless you are overpaid.
- If you get CalFresh it will not count against you when you apply to become a citizen or legal permanent resident of the United States.
- If you are 60 years of age or older, homeless or disabled, you are eligible to purchase prepared meals at certified restaurants in Santa Clara County.
- CalFresh is intended to make sure that you and your family can get the nutritious food you need to live a healthy life. CalFresh is safe, free, and confidential.

The Fresh Success Program at Gavilan College is designed to support students in achieving academic success and becoming more employable.

The program focuses on serving students receiving CalFresh benefits, have timed-out from CalWORKs and/or qualify as a member of one of the populations identified in the Gavilan College Equity plan.

MINIMUM ELIGIBILITY REQUIREMENTS:

- Receiving or potentially eligible to receive CalFresh benefits.
- Attending Gavilan Community College AND enrolled in approved classes.
- Not receiving cash benefits.
- Live in Santa Clara County.

SERVICES TO ELIGIBLE STUDENTS:

- Academic counseling
- Emergency housing assistance
- Job readiness
- Up to \$100/month in transportation assistance
- Student support workshops
- Textbook vouchers

FOOD RESOURCES

These programs are available to assist you!

CALFRESH RESTAURANT MEALS PROGRAM

If you are elderly, disabled or homeless, you can use your CalFresh EBT card to purchase prepared food from restaurants participating in the CalFresh Restaurant Meals Program.

Your Eligibility Worker will determine your eligibility for the program and code your EBT card so that it can be accepted as payment for hot meals.

You will have to show your EBT card every time you visit an approved restaurant prior to ordering so that the participating restaurant can verify that your EBT card is coded to participate.

You can use your CalFresh EBT card to purchase prepared food at the following locations:

Subway #3691

2386 Senter Road
San Jose, CA 95112
Bus Route: 73

Subway #11142

2002 Alum Rock Road
San Jose, CA 95116
Bus Route: 23, 64

Subway # 470

2006 Winchester Blvd #B
Campbell, CA 95008
Bus Route: 26, 60

Subway # 27048

421 California Ave.
Palo Alto, CA 94305
Bus Route: 66, 68, 70,
72, 73

Subway # 39199

103 E. Santa Clara St.
San Jose, CA 95113
Bus Route: 22, 23,
322, 522

Burger King # 7318
1305 N. Bascom Ave. #A
San Jose, CA. 95128
Bus Route: 81

Subway # 2400

3481 S. Bascom Ave.
Campbell, CA 95008
Bus Route: 61

Burger King # 3246
635 E. Capitol Expway
San Jose, CA 95111
Bus Route: 70, 73

Burger King # 6335
1925 El Camino Real
Santa Clara, Ca 95050
Bus Route: 22, 522

Burger King # 6028
4040 Monterey Road
San Jose, CA 95111
Bus Route: 66, 68, 70

El Pollo Loco # 3515
996 W. El Camino Real
Sunnyvale, CA 94087
Bus Route: 22

El Pollo Loco #3516
2505 El Camino Real
Santa Clara, CA 95051
Bus Route: 22

El Pollo Loco # 3571
6986 Chestnut Street
Gilroy, CA 95021
Bus Route: 14

El Pollo Loco # 3589
5124-A Stevens Creek
Blvd. San Jose, CA,
95129 – Bus Route 23

El Pollo Loco # 3604
665 Coleman Ave.
San Jose, CA 95110
Bus Route: 61, 62

El Pollo Loco # 3663
2131 Monterey Hwy. #30
San Jose, CA 95125
Bus Route 68

El Pollo Loco # 3716
1701 Story Rd. #30
San Jose, CA 95122
Bus Route: 22, 25

Gaby's Taqueria
3975 Senter Road
San Jose, Ca 95111
Bus Route: 73

Straw Hat Pizza
81 Curtner Avenue
San Jose Ca 95125
Bus Route: 26, 66, 68

Burger King # 1673
3750 El Camino Real
Santa Clara, Ca 95051
Bus Route: 22

Burger King # 11888
2535 Channing Ave
San Jose, Ca 95134
Bus Route: Limited
Services

Burger King # 10957
773 N. Matilda Ave.
Sunnyvale, Ca 94086
Bus Route: 54

Burger King # 13870
2390 Almaden Rd.#10
San Jose, Ca 95125
Bus Route: 26

Burger King # 6419
1030 McLaughlin Ave.
San Jose, CA 95122
Bus Route: 72

Burger King # 11888
2535 Channing Ave.
San Jose, Ca 95134
Bus Route: Limited
Services

Burger King # 10957
773 N. Matilda Ave.
Sunnyvale, Ca 94086

Burger King # 13870
2390 Almaden Rd.#10
San Jose, Ca 95125
Bus Route: 26

Burger King # 6419
1030 McLaughlin Ave.
San Jose, CA 95122
Bus Route: 72

Burger King # 4913
177 East El Camino Real
Mt. View, CA 94040
Bus Route: 22

Burger King # 2279
329 N. Capitol Ave.
San Jose, CA 95127
Bus Route: 64

Burger King # 5901
1181 Old Oakland Rd.
San Jose, CA 95112
Bus Route: 66

Burger King # 6755
2170 Monterey Rd.
San Jose, CA 95112

Carl's Jr. # 7043
2802 S. White Road
San Jose, CA 95148

Carl's Jr. # 7044
1689 N. Capitol Ave.
San Jose, CA 95132

Carl's Jr. # 7045
2 N. Jackson
San Jose, CA 95133

Carl's Jr. # 7182
1095 Oakland Rd
San Jose, 95122

Carl's Jr. # 7041
1690 Tully Road
San Jose, CA 95122

Carl's Jr. # 7741
655 Coleman Avenue
San Jose, CA 95110

Carl's Jr. # 8059
15 S. 1st Street
San Jose, CA 95113

Subway # 41311
1701 Story Road
San Jose, 95122

Subway # 5956
161 W. San Fernando St
San Jose, CA 95110

Wingstop # 895
2719 McKee Road
San Jose, CA 95127

Wingstop # 326
503 Coleman Ave
San Jose, CA 95110

Wingstop # 451
1661 Hollenbeck Ave
Sunnyvale, CA 94087

Wingstop # 503
19620 Steven Creek
Blvd. #190
Cupertino, CA 95014

FOOD RESOURCES

These programs are available to assist you!

FARMERS' MARKETS AND CALFRESH/EBT INFORMATION

1 (877) 847-3663

Single people and families with little or no income can buy food by using their EBT at grocery stores and some farmers' markets in the county.

Bring your EBT card to the Farmers' Market information booth, decide how much you want to spend and swipe your card. You will receive one token per \$1.00 to buy fresh fruits and vegetables.

CITY OF CUPERTINO

Farmers' Market at Vallco Shopping Mall

Fridays, 9am - 1pm, Year Around
Steven Creek and Wolf Road

CITY OF GILROY

Spice of Life –

Gilroy Downtown Farmers' Market

Sundays, 10pm - 2pm, May - October
7th Street & Egleberry

CITY OF CAMPBELL

Campbell Farmers' Market

Sundays, 9am-1pm, Year Round
Campbell Ave., 2nd and Central Ave.

CITY OF LOS ALTOS

Los Altos Downtown Farmers' Market

Thursdays, 4pm - 8pm, May - September
State Street @ 2nd

CITY OF MILPITAS

Milpitas Farmers' Market

Sundays, 8am - 1pm, Year Around
526 Los Coches Street

CITY OF MOUNTAIN VIEW

Mountain View Farmers' Market

Sundays, 9pm - 1pm, Year Around
Caltrain Station

CITY OF LOS GATOS

Los Gatos Farmers' Market

Sundays, 8pm - 1pm, Year Around
Downtown Park Plaza,
Santa Cruz Ave and W. Main St.

CITY OF PALO ALTO

VA Palo Alto Farmers Market

Wednesdays, 10am - 2pm, April - November
3801 Miranda Avenue

CITY OF SANTA CLARA

Kaiser Santa Clara Farmers' Market

Thursdays, 10am - 2pm, Year Around
710 Lawrence Expressway

CITY OF SUNNYVALE

Sunnyvale Farmers' Market

Saturdays, 9am - 1pm, Year Around
Intersection of Murphy and West Washington

CITY OF SAN JOSE

San Pedro Square Farmers' Market

Saturdays, 8am - 1pm, April - December
West St. John Street between North San Pedro
& North Almaden Avenue

CITY OF SAN JOSE CONTINUE

Almaden/Via Valiente CA Farmers' Market

March 6-November 13, Wed., 10am-5pm:

6902-6966 Almaden Via Valiente Plaza

Alum Rock Village Farmers' Market

Saturdays, 9am - 1pm, Year Around
57 North White Road

Berryessa Farmers' Market

Saturdays, 9am - 1pm, Year Around
1376 Piedmont Road

Evergreen Farmers' Market

Sundays & Wednesdays, 9am - 1pm, Year Around
Evergreen Village Square, Ruby Ave @ Classico Avenue

Kaiser Permanente Farmers' Market

Fridays, 10am - 2pm, Year Around
270 International Circle

San Jose Downtown Farmers' Market

Fridays, 10am - 2pm, May - November
San Pedro Square between Santa Clara and John Street

Santa Teresa Farmers' Market

Saturdays, 10am - 2pm, April - November
Kaiser Santa Teresa, Santa Teresa @ Camino Verde

Julian St. James Farmers' Market

Wednesdays, 4pm - 8pm, June - September
East St. John & 16th Street,
North 14th St., and E. Santa Clara St.

Hanchett Ave Farmers' Market

Saturdays, 9am - 1pm, June - September
Hanchett Ave & The Almaeda

Willow Glen Farmers' Market

Sundays, 9:30am - 1:30pm, May-December
Lincoln Ave., & Willow Glen

Fairgrounds Outdoor Farmers' Market

Wednesdays, 4pm - 8pm; Fridays, 4pm - 8pm;
Sundays 10am - 4pm; Year Around
344 Tully Road, Parking lot across from Fairgrounds

SENIOR NUTRITION PROGRAM

(408) 975-4860

Annually, the Senior Nutrition Program provides over 1,000,000 hot lunches and home delivered meals. The menus provide healthy choices and approved by a registered dietitian.

INFORMATION

Council on Aging Silicon Valley
408-350-3246

WEBSITE

www.sccgov.org/portal/site/snp

ELIGIBILITY

Any person over 60 years old

DEPARTMENT OF AGING AND ADULT SERVICES SENIOR NUTRITION PROGRAM

DINING OUT

Dining Out locations are community centers throughout Santa Clara County where seniors, 60 years of age and over, can enjoy a nutritious meal, group activities, and good company. It's a place to socialize with other seniors who are dancing, taking classes, playing game, and eating right – together.

Any person over the age of 60 is eligible for these lunches. A donation of \$2.50 is suggested for each person to help offset the cost of the meal. Some sites require reservations and registration is required at all sites. Please contact individual sites for requirements. Most sites are open daily (Monday-Friday). Please call ahead to each location's hour of operation. Transportation is available to some sites.

DINING IN

Dining In is a way for seniors, 60 years of age and older, to enjoy meals delivered right to their home. The Meals on Wheels program is available to home bound seniors, regardless of income, who are ill, disabled, or otherwise unable to obtain food or prepare meals for themselves. Weekly deliveries of frozen lunch/dinner entrees and breakfasts supplemented with milk, bread, fresh fruit, juice, and other grocery items help seniors remain healthy and maintain their independence.

Weekly Delivery Includes:

- Seven breakfasts
- Seven frozen meals (lunch and dinner)
- Half gallon low fat milk
- A loaf of bread
- Assorted grocery items

TRANSPORTATION RESOURCES

Free to CalWORKs Clients for work/training-related purpose!



TRANSPORTATION INFORMATION FOR SANTA CLARA COUNTY

AT A GLANCE RATES

SINGLE RIDE (Regular & Limited

Stop Buses, Light Rail)

Adult: \$2.00

Youth (5-17 years): \$1.75

Senior/Disabled/Medicare: \$1.00

EXPRESS RIDE

Single Ride: \$4.00

Day Pass: \$12.00

DAY PASS

Adult: \$6.00

Youth (5-17 years): \$5.00

Senior/Disabled/Medicare: \$2.50

8-HOUR LIGHT RAIL PASS

Adult: \$4.00

Youth (5-17 years): \$3.20

Senior/Disabled/Medicare: \$2.00

COMMUNITY BUS SINGLE RIDE

Adult: \$1.25

Youth (5-17 years): 75¢

Senior/Disabled/Medicare: 50¢

BUY VTA PASSES ONLINE:

<http://santaclaravta.amercommerce.com/store.htm>



Fares and schedules are subject to change.

Monthly Flash Passes, Monthly Stickers and Day Pass Tokens:

DAY PASS TOKENS:

Adult Day Pass Tokens: 5 for \$27.00

Youth Day Pass Tokens: 5 for \$22.50

Tokens may not be used for fare upgrades or substituted for cash

MONTHLY FLASH PASS AND STICKER:

Adult Flash Pass - \$70.00

Express Flash Pass - \$140.00

Youth Flash Pass (ages 5 through 17) - \$45.00

Senior/Disabled/Medicare Monthly Sticker - \$25.00

ANNUAL PASS SUBSCRIPTIONS:

Annual pass subscriptions can be purchased any time of the year.

Adult: \$770.00

Youth: \$495.00

Senior/Disabled/Medicare: \$275.00

Senior (65+)/Disabled/Medicare Reduced Fares

*****When boarding VTA Buses, Place exact fare in the fare box (drivers do not carry change)*****

All Youth and Senior/Disabled/Medicare fares are valid on VTA Express Bus service without an upgrade payment.

Children under 5 ride free with adult or parent.

TO QUALIFY FOR THE SENIOR/DISABLED FARE, YOU MUST PRESENT ONE OF THE FOLLOWING:

A Medicare Card, Regional Transit Connection (RTC) Discount Card, DMV Disabled License Plate registration, DMV Disabled Parking Placard printout, a valid card from another transit provider or proof of age (65 and older).

All Youth and Senior/Disabled/Medicare are valid on VTA Express Bus service without an upgrade payment. Children under 5 ride free with adult or parent

CLIPPER ON VTA:

Clipper is an all-in-one transit "smart" card that you can load transit passes and electronic cash value to use on the Bay Area transit systems.

MONTHLY PASSES (STANDARD AND EXPRESS):

- **Get a Clipper card.** They are available at Clipper retailers:

A list of Clipper retailers in Santa Clara County can be found at www.clippercard.com

* Online at clippercard.com * By phone at 877.878.8883

- **Load the card.** VTA monthly passes for your Clipper card can be purchased:

* At Clipper retailers * Online at clippercard.com

* By Phone at 877.878.8883 * Using your transit benefits at work:

For more information about using transit benefits to load your Clipper card, visit www.clippercard.com/transitbenefits

- **Tag the card.** When boarding, touch your card to the Clipper logo on the card reader. On buses, the card reader is located on board. On the lightrail, the Clipper reader is found on the platform next to a ticket vending machine; **you must tag your clipper card to the card reader before boarding the lightrail (even if you have a monthly pass).** Wait for the beep and proceed to board.



TRANSPORTATION RESOURCES

Free to CalWORKs Clients for work/training related purpose!

ADDITIONAL TRANSPORTATION INFORMATION AT A GLANCE

INFORMATION

Call VTA's Customer Service Department at (408) 321-2300, TDD (408) 321-2330, or from the 650 area code and South Santa Clara County only (800) 894-9908.

The Call Center is open Monday through Friday from 6:00 a.m. to 7:00 p.m. and Saturday from 7:30 a.m. to 4:00 p.m. Representatives can advise you on the best routes to get to your destination.

**The Source for Bay
Area Transportation
www.511.org
Current Traffic Info.
Dial 611**



RESOURCE	PHONE NUMER	WEB PAGE
Valley Transportation Authority (VTA) VTA Customer Service 650 & South Santa Clara County Toll Areas Hearing Impaired (TDD only) Bike Locker Rentals	1-408-321-2300 1--800-894-9908 1-408-321-2330 1-408-321-7520	www.vta.org www.transitinfo.org www.caltrain.com www.bikelockersvta.org
General Assistance RIDES for Bay Area Commuters Bikes on buses, light rail, VTA Bikes on Caltrain Bike parking and lockers at transit stations, VTA	1-800-755-POOL 1-408-321-2300 1-800-660-4287 1-408-321-7520	www.rides.org www.vta.org www.transitinfo.org www.vta.org www.bikelink.org
Maps Countywide, VTA Cupertino Los Altos Milpitas Mountain View Palo Alto Santa Clara Sunnyvale	1-408-321-2300 1-408-252-7054 1-650-948-1455 1-408-262-2613 1-650-968-8378 1-650-324-3121 1-408-244-8244 1-408-736-4971	www.vta.org
Subsidy/Transit Ticket Programs ECO PASS, VTA Commuter Check, RIDES VTA On-Site Ticket Sales, VTA	1-408-321-2300 1-800-755-POOL 1-408-321-2300	www.vta.org www.rides.org www.vta.org
Paratransit Services Outreach & Escort General Information Outreach & Escort Reservations San Andreas Regional Center Catholic Charities Independent Aging Program	1-408-436-2865 1-408-436-4860 1-408-374-9960 1-408-282-8608	www.outreach1.org
HOV Lanes Bus and Rail Map, VTA	1-408-321-2300	www.vta.org
Park & Ride Lots RIDES for Bay Area Commuters Bus and Rail Map, VTA, Caltrain	1-800-755-POOL 1-408-321-2300	www.rides.org www.vta.org
Transportation Services for Children Kids Kab in Cupertino Protocol Transportation(formerly Peninsula Daycare Transportation) A&E West Coast Transportation Student Transportation of America West Valley Charter Lines	1-408-342-0100 1-650-493-2666 1-408-998-8275 1-408-998-8275 1-408-371-1230	
Taxi Services	Please check the Yellow Pages/Internet	

TRANSPORTATION RESOURCES

Low-Cost Automobile Insurance Program!



CALIFORNIA'S LOW COST AUTO INSURANCE

FOR MORE INFORMATION

1-866-602-AUTO-1

1-866-602-8861

WEBSITE

www.mylowcostauto.com

www.insurance.ca.gov

Key Word:

CA Auto Insurance Program

CLCA coverage limits are less than the mandatory basic-limits policies, but California state law provides that a CLCA policy satisfies financial responsibility laws.

PENINSULA FAMILY SERVICES WAYS TO WORK

LOCATIONS

2450 S. Bascom Avenue
Campbell, CA 95008

24 Second Avenue
San Mateo, CA 95401

CONTACTS

(650) 403-4300

Franklin – Ext. 4105

Rob – Ext. 4415

WEBSITE

www.peninsulafamilyservice.org

TRANSPORTATION AND ANCILLARY EXPENSES

CONTACT

Current CalWORKs participants must contact their CalWORKs Employment Services Case Manager.

The primary goal of the California Low Cost Automobile Insurance Program (CLCA) is to provide an affordable auto insurance option to low-income good drivers.

California Law requires that all drivers be insured. However, too many low-income drivers remain uninsured because the costs of standard insurance premiums are beyond their financial reach. The California Low Cost Automobile Insurance Program provides affordable liability only auto insurance that meets the state's financial responsibility laws. CLCA is available in Santa Clara County.

What is the maximum limits this CLCA liability policy will cover?

CLCA policies are limited to no more than two policies per person.

BASIC LIABILITY POLICY

- Bodily Injury liability per person - \$10,000
- Bodily Injury liability per accident - \$20,000
- Property Damage liability per accident - \$3,000

Who is available for the California Low Cost Automobile Insurance Program?

- Low-income drivers in Santa Clara County Eligible household income may not exceed 250% of the federal poverty level.
- Applicant must be at least 19 years of age or older and a continuously licensed driver for the past three years.
- Applicant must qualify as a good driver:
- The value of the car to be insured must not exceed \$20,000.
- College student-applicants may not be claimed as dependent on another person's federal and/or State income tax return.

TRANSPORTATION IS THE KEY!

Ways to Work provides low-interest loans on pre-owned vehicles for families that do not have access to conventional credit.

REQUIREMENTS TO PARTICIPATE

- Live or work in San Mateo or Santa Clara County
- Continuous employment of at least 3 months
- Annual household income up to \$71,000 for a family of 3
- Sufficient disposable income to afford the monthly loan payment
- Involved parent(s) of dependent children
- Valid driver's license

STEPS TO QUALIFY

- Attend a Financial Empowerment Workshop,
- Complete and submit a loan application, and
- If approved, find a vehicle, get it inspected and then drive your family home!

Eligible CalWORKs clients and their children may receive bus passes, parking fee or mileage reimbursement to facilitate their participation in employment and/or training.

ELIGIBILITY

Clients must be participating, in good standing, in a CalWORKs activity.

NO LONGER ON AID

CalWORKs post-aid participants must call (408) 758-3777 for assistance.

CHILDREN RESOURCES

These services can help you and your family!



CONTACT

Adriana Garcia
2nd Building, 1st Floor
373 West Julian Street
San Jose, CA 95110
(408) 975-5309
ResourceCenter@kafpa.org

KAFPA is Northern California's largest kinship, adoptive, and foster parent association, and mostly volunteer run non-profit. KAFPA provides education and training, family and youth programming, and resource coordination, in addition to policy advocacy for all families through community engagement. The best of services to this significant and essential community in Santa Clara County is accomplished through many partnerships.

The Resource Center is currently housed in San Jose (serving San Jose and surrounding cities including San Francisco County) and a satellite Resource Center in Gilroy (serving South County families (Morgan Hill, Gilroy, San Martin) and also Merced County (Los Baños).

WEBSITE

www.kafpa.org

HOURS

Monday & Wednesday 9:00 a.m. - 5:00 p.m.; Tuesday & Thursday 9:00 a.m. - 5:00 p.m.



FIRST 5 Santa Clara County is a local public agency that distributes nearly \$30 million in annual funding from California's Proposition 10 tobacco tax to early childhood programs and services in Santa Clara County. For more information please visit:

www.first5kids.org

FIRST 5 Family Resource Centers: FREE programs, services, and activities for families with children, birth through age 5.

FAMILY SUPPORT SERVICES FOR FAMILIES INVOLVED WITH FAMILY AND DEPENDENCY COURT SYSTEMS –

To access free services, please contact a Family Support Specialist at (408) 534-5784.

Family Resource Center Sites:

Captain Jason Dahl Family Resource Center, Bldg. P-1 3200 Water Street, San José, CA 95112 (408) 363-5650	SJB Northwood Family Resource Center, Bldg. 700 2760 East Trimble Road, San José, CA 95132 (408) 684-4785
Sacred Heart Community Service 1381 South 1st Street, San José, CA 95110 (408) 278-2176	Somos Mayfair 370-B South King Road, San José, CA 95116 (408) 251-6900
Santee Family Resource Center, Rm. 23 1313 Audubon Way, San José, CA 95122 (408) 420-1932	Indian Health Center (IHC) Family Resource Center, Ste. #140 25 North 14th St., Ste. 140, San José, CA 95112 (408) 445-3400
Mercy Street Family Resource Center 748 Mercy Street, Mountain View, CA 94041 (650) 967-4813	The Health Trust Family Resource Center 46 Race Street, San José, CA 95126 (408) 380-8600
Catholic Charities Family Resource Center 4 Wabash Avenue, San José, CA 95128 (408) 380-8600	Fairwood Family Resource Center, Bldg. 203 1110 Fairwood Avenue, Sunnyvale, CA 94089 (408) 684-4785
Rebekah Children's Services – Family Resource Center Adelante 290 I O O F Avenue, Gilroy CA 95020 (408) 523-4870	

This program provides the following:

- Home visiting services to support you and your child,
- Developmental screening and connection to developmental and behavioral services,
- Support for navigating the court system,
- Parenting support for families who are divorced or separated (Triple P Positive Parenting Program),
- Connection to emergency food and shelter,
- Access to immigration assistance,
- Access to health insurance enrollment,
- Assistance with finding employment or gaining vocational skills, and
- Connection to FIRST 5 Family Resource Centers.

CHILDREN RESOURCES

These services can help you and your family!



COMMUNITY GATEPATH-LEARNING LINKS PRESCHOOL

LOCATION

260 Escuela Avenue
Mountain View, CA 94040

This program accepts children from 6-weeks to 5 years old. Families need to reside in the city of Mountain View to be considered for enrollment.

HOURS

Monday – Friday 7:00 a.m. – 6:00 p.m.

WEBSITE

www.learninglinkspreschool.org

CONTACT

Falin Ziadeh
(650) 938-2252



Morgan Hill Migrant Educational Program

LOCATION

17960 Monterey Rd. Room 2
Morgan Hill, CA 95037

HOURS

8:00 a.m. - 5:00 p.m.

PHONE

(408) 201-6081

WEBSITE

www.mhu.k12.ca.us

CONTACT

Teresa Romero
romerot@mhusd.org

The California Migrant Education Program is part of a federally funded national program that provides supplemental educational and support services to migrant children.

Each year thousands of farm workers leave their homes and move across school districts and state lines to follow work in agriculture. This causes disruption in their children's education and often causes the migrant children to fall behind or to be at risk of failing.

The Migrant Education Programs support high-quality and comprehensive educational programs for migratory children to address disruption in schooling and other problems that result from repeated moves.

SERVICES PROVIDED

- Preschool Program (MEES)
- Parent Involvement and Training
- Portable Assistance Program (PASS)
- Free school lunch to Migrant Students
- Out of School Youth Program (OSY)
- Parent Advisory Council (PAC)
- Advocacy and Outreach
- Dental and Vision Screenings
- Summer School transportation



LOCATION

1290 Ridder Park Drive
San Jose, CA 95131

WEBSITE

www.mepregion1.org

PHONE

(408) 453-3630

The Migrant Education Program (MEP) provides free supplemental education and basis health services to eligible children and youth from 3-21 year of age. To be eligible, parents or guardians must complete a brief interview and intake form with a "MEP" recruiter. Qualifying criteria include having moved in the last 3 years in order to obtain season or temporary work in agriculture or fishing.

Region 1 serves six Counties: Santa Clara, San Mateo, San Francisco, Alameda, Santa Cruz and San Benito.

HOURS: 9:00 a.m. - 5:00 p.m.

CONTACT: Jocelyne Cardona, Jocelyne_Cardona@sccoe.org

HOURS: 9:00 a.m. - 5:00 p.m.

CHILDREN RESOURCES

All Current and Former Calworks Families are Eligible for Free Child Care Services!

CHILD CARE SERVICES

If you have a child in your household under the age of 13, CalWORKs has child care services for you!

IF YOU ARE CURRENTLY ON AID

- **How do you receive childcare?**
It's easy; just contact your CWES worker to sign up for this benefit.
- **Don't know the number?**
Call (408) 758-3500 to learn the phone number of your CWES worker.

IF YOU ARE NO LONGER RECEIVING AID

As a former CalWORKs participant, off aid and currently working, you are also eligible to receive free or low-cost child-care services. Please call: (408) 758-3500 Option 3 for information.

LANGUAGE CAPABILITIES

English, Spanish, Vietnamese and other languages are available through translation services.

CHILD SAFETY INFORMATION

MEGAN'S LAW

Access the database to check for offenders in your area:

<http://www.meganslaw.ca.gov/>

OLIVER'S LAW

Allows you to review the files of the child care provider you are interested in:

<http://ccld/ca.gov/>

DO YOU NEED ASSISTANCE LOCATING A BABYSITTER/DAY CARE PROGRAM?

CalWORKs has contracted with Community Child Care Council of Santa Clara County (4Cs) to provide referrals and help in this area. You can meet with a 4Cs Child Care Specialists on a drop-in or appointment basis. Assistance may also be available over the phone!

4C Council (South) 379 Tomkins Court Gilroy, CA 95020 (408) 758-3301	Hours of Operation: 2nd & 4th Week of Month W & TH 8:30 a.m.–4:30 p.m.
	Bus Route: 68
4C Council (Central) 1879 Senter Road San Jose, CA 95112 (408) 487-0641 (408) 487-0645	Hours of Operation: M–TH 8:30 a.m.–4:30 p.m. F 8:30 a.m.–12:00 p.m.
	Bus Route: 73
4C Council (North) 1330 West Middlefield Road Mountain View, CA 9404 (408) 278-2444	Hours of Operation: 1st & 3rd Week of Month W & TH 8:30 a.m.–4:30 p.m.
	Bus Route: 40
4C Council 150 River Oaks Pkwy Suite F-1 San Jose, CA 95134 (408) 487-0747	Hours of Operation: M–TH 8:30 a.m.–4:30 p.m. F 8:30 a.m.–12:00 p.m.
	Bus Route: 66 then Light Rail Guadalupe Line 101 (River Oaks)
For more information on 4C's	Website: www.4c.org
	E-Mail Address: CalWORKs@4c.org

Megan's Law

The purpose of Megan's Law is to provide the public with internet access to detailed information on registered sex offenders. The law expands access and allows the public to use their personal computers to view information on sex offenders required to register with local law enforcement. The law is not intended to punish offenders and specially prohibits using the information to harass or commit any crime against an offender.

Oliver's Law

The purpose of the law is to allow parents to review the safety of the child care program or facility. To encourage parents to evaluate the program's ability to meet the needs of their child. Licensed child care facilities are required to present complaint information to a parent when asked. This gives the parent and provider an opportunity to discuss sensitive issues, including changes that have been made in response to a complaint. It also gives providers a chance to tell their side of the story.

CHILDREN RESOURCES

Additional Child Care Resources!

Community Child Care Council of Santa Clara County (4C's)

CONTACT

150 River Oaks Pkwy
Suite F-1
San Jose, CA 95134
(408) 487-0747

WEBSITE

www.4c.org



Community Child Care Council
of Santa Clara County, Inc.

4C's promotes the availability and accessibility of quality early care and education for all children in Santa Clara County through services to child care providers, parents, children and the community at large.

ELIGIBILITY

This agency may provide former CalWORKs clients, who have received cash aid within the last 24 months, with free or low cost child care services. Non-CalWORKs clients can access services through the Centralized Eligibility List (CEL) at (877) 235-0095.

Choices For Children (CFC)

CONTACT

111 N. Market Street
Suite 700
San Jose, CA 95113
(408) 297-3295

WEBSITE

www.choices4children.org



Choices for Children offers programs that support, educate, and enhance family & provider services. The programs place families at the center of a community of support services.

ELIGIBILITY

This agency may provide former CalWORKs clients, who have received cash aid within the last 24 months, with free or low cost child care services. Non-CalWORKs clients can access services through the Centralized Eligibility List (CEL) at (877) 235-0095.

HEAD START EARLY HEAD START

CONTACT

1290 Ridder Park Drive
San Jose, CA 95131

(408) 453-6900

HOURS

Monday – Friday
8:00 a.m. – 5:00 p.m.

WEBSITE

www.myheadstart.org



Head Start offers, low income families, two **FREE** programs that promote quality early care and school readiness.

The Early Head Start Program provides home visiting services to support you and your child (ren). The Head Start Program is a preschool program for children between the ages of three to five (3-5) years old.

ELIGIBILITY

Income eligibility is based on the Poverty Guidelines CalWORKs and SSI. Foster Care and Homeless families automatically qualify.

PROGRAM LANGUAGE CAPABILITIES

English, Spanish and Vietnamese

EMPLOYMENT RESOURCES

A Full-Time Job is Just a Referral Away!



SOURCEWISE
COMMUNITY RESOURCE SOLUTIONS

WEBSITE

www.sourcewise.com

CONTACT

Henri Villalovoz
hvillalovoz@mysourcewise.com

HOURS

M – F, 8:00 a.m. – 4:30 p.m.



OCCUPATIONAL TRAINING INSTITUTE (OTI)

LOCATION

21250 Stevens Creek Blvd.
Cupertino, CA 95014

CONTACT

Daniel Dishno
dishnodaniel@fhda.edu
(408) 864-8307

WEBSITE

www.deanza.edu/oti/



CompTechS LAB INTERNSHIP

CONTACT

Joe Lipsig
lipsigjoseph@fhda.edu
(408) 864-5712

LAB HOURS:

T, W 8:00 a.m.–NOON &
1:00 – 5:00 p.m.
DeAnza College
SEMinar Bldg.
(‘S’ Quad near Bldg. S9)

Senior Community Services Employment Program (SCSEP)

Free employment assistance including on-the-job training experience and Homecare Training Classes.

Eligible applicants must be 55 years or older, meet household low-income requirements, currently unemployed and be a resident of Santa Clara County.

For senior services information and assistance call: **(408) 350-3200 Option 5** leave your name, phone number and a short message and an employment counselor will return your call within one business day.

LANGUAGE: English is required to complete assessment exams.

OTI's Mission

OTI prepares socio-economically disadvantaged students with career training and employment services including counseling and advisement, job preparation and placement while concurrently providing employers with qualified employees.

Who We Serve

OTI provides services to thousands of clients seeking job skills and job placement services. Many clients focus on certificate programs at either the Foothill or the De Anza campuses.

Do you want to work in a Silicon Valley high-tech Company?

Do you like helping people and working with computers? Paid internship opportunities in our CompTechS Program at DeAnza College and in Silicon Valley companies is a real opportunity. CompTechS allows students to get on-the-job training, stay updated and educated with advancements while still earning a degree or certificate. With the training and experience acquired through CompTechS, students achieve their career goals and education, while developing as a productive Silicon Valley IT (Information Technology) professional.

An Opportunity to Learn:

- Hardware & Software Installation
- Troubleshooting & Repair
- Software Application & Data Management
- Help writing a resume
- Interview skills

What's In It For You?

- Real work experience
- A reference for your resume
- Paid Internship opportunities in our CompTechS lab at De Anza and in Silicon Valley companies
- Flexibility to suit your schedule
- Gain confidence to secure employment in the IT field

How do I qualify and get more information?

- You must be enrolled in a minimum of 6 units.
- Download and complete the 3 part application packet on our site:
- <http://www.deanza.edu/oti/comptechs.html>
- Set up an interview appointment.

EMPLOYMENT RESOURCES

A Full-Time Job is Just a Referral Away!



Center for Employment Training (CET)

LOCATION

701 Vine Street
San Jose, CA 95110

CONTACT

Vernice Dominguez
vdominguez@cet2000.org
(408) 534-5460

Founded in 1967, CET is accredited by the Commission of the Council of Occupational Education. The mission of CET is economic and community development and education providing people with marketable skills training and supportive services.

Accelerated train to work courses in Culinary, Automotive, Early Childhood Education, Electrical, HVAC, Green Building Construction, Business Office Administration and Medical Assisting and Billing.

While the programs are tuition based, non-profit and status within the community allows for multiple sources of financial aid for CET students.

CET welcomes campus tours during business hours Monday – Friday 8:00 a.m. – 5:00 p.m.

WEBSITE: www.CETWEB.ORG



EC WORKS EXPANDED SUBSIDIZED EMPLOYMENT

LOCATION

1879 Senter Road
San Jose, CA 95112

CONTACT

(408) 758-3797

WEBSITE

www.ecstaffing.com

Santa Clara County's Employment Connection Center is now hosting the EC Works Program! A newly developed expanded subsidized employment program that is designed to provide subsidized, Full and Part-Time employment opportunities for both Employers and CalWORKs participants.

EC WORKS – EXPANDED SUBSIDIZED EMPLOYMENT

For participating employers, subsidized employment offers minimum wage reimbursement for each CalWORKs participant that is employed by their company. Through the program, each employer will have the opportunity to hire from the Employment Connection's pool of qualified candidates and receive reimbursement for a minimum of three months while they train their new hire for a potential permanent, unsubsidized job within their company

CALWORKS CLIENTS

CalWORKs participants that would like to join the EC Works Program must be actively participating with Employment Services. Those interested in Full-Time Employment must possess recent work experience (employed at some point during the past two years) and able to work at least 30 hours per week. Part-Time employment is designed to serve CalWORKs participants that have little to no work experience/history or those engaged in an educational program. Participants must also be able to work at least 20 hours per week.

EMPLOYMENT RESOURCES

A Full-Time Job is Just a Referral Away!

JOB FAIRS

INTERNSHIPS

RESUMES

COMPUTERS

IMPROVE SKILLS

INTERVIEWING

WORKSHOPS

VIDEOS

**CAREER
COUNSELING**

JOB POSTINGS

**TRAINING
PROGRAMS**

**EMPLOYMENT
SERVICES**

JOB PLACEMENT

AND MORE!!



www.ecstaffing.com

Employment Connection is a County of Santa Clara Social Services Agency CalWORKs employment program that provides resume & interview preparation, job placement and career counseling for current & former CalWORKs families.

CENTRAL / SAN JOSE

1879 Senter Road
San Jose, CA 95112
(408) 758-3797

NORTH COUNTY

1330 Middlefield Road
Mtn. View, CA 94043
(408) 758-2470

SOUTH COUNTY

379 Tomkins Court
Gilroy, CA 95020
(408) 758-3450

HOURS OF OPERATION

Monday – Friday
8:00 a.m. – 5:00 p.m.

LANGUAGES

English, Spanish &
Vietnamese

The Santa Clara County CalWORKs Resource Guide can be found at this website.



https://www.sccgov.org/sites/ec/jobs/seeker/community_resources/Documents/CalWORKsResourceGuide_2016.pdf



www.work2future.biz

**AMERICA'S JOB CENTER
OF CALIFORNIA SM (AJCC)**

SAN JOSE CENTER

1601 Foxworthy Ave.
San Jose, CA 95118
(408) 794-1100

NORTH SAN JOSE JOB CENTER

1901 Zanker Road
San Jose, CA 95134
(408) 216-6200

GILROY CENTER

379 Tomkins Court
Gilroy, CA 95020
(408) 758-3477

HOURS OF OPERATION

Monday – Friday
8:00 a.m. to 5:00 p.m.

CENTER FOR TRAINING AND CAREERS (CTC)

PARTNER AFFILIATE CENTER

749 Story Road
San Jose, CA 95122
(408) 213-0961

MORGAN HILL SATELLITE

17666 Crest Avenue
Morgan Hill, CA 95037
(408) 776-8248

WORK2FUTURE YOUTH TRAINING CENTER

2072 Lucretia Avenue
San Jose, CA 95122
(408) 794-1234

HOURS OF OPERATION

Monday – Friday
8:00 a.m. to 5:00 p.m.

Know your skills, Develop your Skills and Get the Best Job Possible with your Skills!



www.novaworks.org

NOVA JOB CENTER

Career consultations, job search workshops, hands-on labs for job training, access to job postings, career assessments, Provelt! skills assessments, recruitment events and ProMatch.

NOVA JOB CENTER

505 West Olive Ave.,
Suite 550
Sunnyvale, CA 94086
(408) 730-7232

HOURS OF OPERATION

Monday – Friday
8:00 a.m. – 5:00 p.m.

CENTER FOR TRAINING AND CAREERS (CTC) PARTNER AFFILIATE CENTER

www.ctc-sj.org

749 Story Rd. Suite 10
San Jose, CA 95122
(408) 213-0961

GED PREP. CLASSES

M-F, 8:30 – 11:40 a.m.
M-TH, 12:15 – 3:30 p.m.

DAY EMPLOYMENT CENTER

Employment opportunities for those transitioning into the workforce or in need of immediate income.

HOURS OF OPERATION

Wednesday-Sunday
7:00 a.m. – 1:00 p.m.

EMPLOYMENT RESOURCES

A Full-Time Job is Just a Referral Away!

JOB FAIRS

INTERNSHIPS

RESUMES

COMPUTERS

IMPROVE SKILLS

INTERVIEWING

WORKSHOPS

VIDEOS

**CAREER
COUNSELING**

JOB POSTINGS

**TRAINING
PROGRAMS**

**EMPLOYMENT
SERVICES**

JOB PLACEMENT

AND MORE!!



INSTITUTE FOR CAREER DEVELOPMENT GOODWILL INDUSTRIES

Free services offered to eligible candidates including: Job training for school (postsecondary) with full counseling, job placement services, assessment, and job search preparation for people with disabilities and other special needs.

1080 N. Seventh St.
San Jose, CA 95112
(408) 998-5774

MISSION COLLEGE CAREER TRANSFER CENTER

Job Placement Center provides free services to students & alumni including: job postings, job fairs, career counseling, interest testing, internships, and workshops on resumes, interviewing, job search, career library, videos, and EUREKA.

3000 Mission College,
Rm. E1-20
Santa Clara, CA 95054
(408) 855-5115

NOVA CAREER CONNECTION CENTER NORTH VALLEY PRIVATE INDUSTRY COUNCIL

Free career counseling, skills assessment, job search workshops, classroom and on-the-job training, learning lab, career resource center, referrals. Open to all Silicon Valley workers.

505 W. Olive Ave.,
Suite 550
Sunnyvale, CA 94086
(408) 730-7232

NOVA YOUTH EMPLOYMENT OFFICE NORTH VALLEY PRIVATE INDUSTRY COUNCIL

Free employment services to Santa Clara Valley youth ages 16-24 that includes Youth@novaworks.org, an on-line jobs database. Also, Workshops for summer employment, training, and education for employment tailored to youths without high school diplomas.

505 W. Olive Ave.
Ste. 630
Sunnyvale, CA 94086
(408) 734-7232

PROJECT HIRED

Nonprofit organization helps people with disabilities find jobs. Resource & training center providing counseling, outreach, job placement, education of employers, and advocacy. Free if eligible.

1401 Parkmoor Ste. 125
San Jose, CA 95126
Voice/TDD:
(408) 557-0880

SAN JOSE STATE UNIVERSITY CAREER CENTER

Career Resources Lab with library, videotapes, Internet access, job search, counseling, workshops, job postings, job fairs, internships, alumni network. Open to students, alumni from all CSU campuses. General public may purchase membership.

One Washington Square,
Bldg. F
San Jose, CA 95192
(408) 924-6031

WEST VALLEY COLLEGE CAREER PROGRAMS CENTER

Job Placement Center provides free services to students & alumni including: job postings, job fairs, career counseling, interest testing, internships, and workshops on resumes, interviewing, job search, career library, videos, and EUREKA. Open to students, alumni, CalWORKs families and public in general.

14000 Fruitvale Ave.,
AAS 35
Saratoga, CA 95070
(408) 741-2098

YWCA

Free job search, resume assistance, career counseling and skills, interviewing.

375 S. Third Street
San Jose, CA 95112
(408) 295-4011 Ext. 200

EVERGREEN VALLEY COLLEGE

The CalWORKs Evergreen Valley College Program offers a variety of services and financial resources that can help cover educational and living expenses while taking classes. Services include: books and supplies for classes, child care, academic counseling, referrals to school services and community resources, career exploration, support, assistance and advocacy, job search and employment readiness.

3095 Yerba Buena Rd
San Jose, CA
(408) 274-7900 Ext. 6589

EDUCATION / TRAINING

Free or Low-Cost Classes, Get a Certificate, and/or Learn a New Skill!

Community Colleges CalWORKs Liaison Services

Seven college sites offer CalWORKs clients, evening and weekend classes.

The college goal is to help clients transition from gaining an education in an in-demand field, to finding and securing meaningful employment during the college experience.

Through funding from the County of Santa Clara, CalWORKs students receive: child care, transportation, book, supplies and other school related expenses.

Adult Education CalWORKs Liaison Services

Classes are held throughout the county at fourteen sites. These programs are primarily focused on adult literacy classes, ESL, GED, and high school diplomas. Classes are held throughout the day and evening.

Through funding from the County of Santa Clara, students receive; childcare, transportation, book, supplies and other school related expenses.



Community Colleges

College	Contact	Phone Number	E-mail Address
DeAnza College	Sabrina Steward	(408) 864-8360	stewartsabrina@fhda.edu
Foothill College	Sofia Abad	(650) 949-7465	abadsofia@fhda.edu
Mission College	Donna Hale	(408) 855-5226	Donna.hale@wvm.edu
Evergreen College	Alla Markevitch	(408) 274-7900 x6589	alla.markevitch@evc.edu
Gavilan College	Susan Sweeney	(408) 848-4813	ssweebey@gavilan.edu
San Jose City College	Marilyn Brodie	(408) 298-2181 x3684	Marilyn.brodie@sjcc.edu
West Valley College	Marta Mora-Evans	(408) 741-4007	Marta.mora-evans@wvm.edu

Adult Education Centers

Adult Ed	Contact	Phone Number	E-mail Address
Campbell/Del Mar/Blackford (CACE)	Margarita Ortiz-Minett Lead/Intake	(408) 423-3540 X2617	mrortiz@cuhdsd.org
MetroED District Metropolitan Center	Karen Enzensperger Program Lead	(408) 723-6592	karene@metroed.net
MetroED District SVAE/SVCTE	Laura Washington Intake for MetroED	(408) 723-4270	lauraw@metroed.net
MetroED District SVAE/SVCTE	Leyna Le Intake for MetroED	(408) 723-4279	tle@metroed.net
MetroED District SVAE/SVCTE	Marie Watson Intake for Morgan Hill	(408) 201-6520 X43501	mwatson@metroed.net
STEPS Program SVAE/SVCTE	Diane Roca	(408) 758-3789	Diane.roca@metroed.net
Mountain View/ Los Altos (MVLA)	Jim Wong	(650) 940-6029	Jim.Wong@mvla.net
Santa Clara Adult Education (SCAE)	Gilbert Seegmiller	(408) 423-3540	gilbert.seegmiller@mvla.net
Sunnyvale / Cupertino Adult Education (FUHSD)	Gilbert Seegmiller	(408) 422-2738	gilbert.seegmiller@mvla.net
Eastside School District Independence Adult Center (IAC)	Jean Archie	(408) 928-9363	ArchieJ@esuhsd.org
Eastside District Independence Adult Center (IAC)	Lee See Loh	(408) 928-9361	LohL@esuhsd.org
East Side District Overfelt Adult Center (OAC)	Minh Nguyen	(408) 254-8125	NguyenMN@esuhsd.org
East Side Adult Ed. Milpitas Adult Ed.	Minh Nguyen	(408) 254-8125	NguyenMN@esuhsd.org

Onsite CalWORKs Representatives are Available to Help You!

EDUCATION / TRAINING

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EDUCATION AND TRAINING INFORMATION



There are a number of short-term training programs that will prepare you to compete for positions that pay competitive living wages. In addition, they provide education to prepare you for high-skill, high-wage jobs in Silicon Valley's highest growth occupations.

There are four categories listed in the CalWORKs Educational and Training Matrix directory that offer educational courses: **Colleges, Adult Ed, Community Based Organizations (CBOs) & "Other"**

[ImmigrantInfo.org](http://www.immigrantinfo.org)

For information on ESL classes, www.immigrantinfo.org is a website that provides links to multilanguage information and resources for Santa Clara County immigrants and refugees, including:

- An interactive database with all available ESL and Citizenship Classes in Santa Clara County.
- A searchable database containing over 600 links to resources, research, news and information for immigrants.
- A Community Events Calendar with posting of ethnic or immigration related events in Santa Clara County.

Community Colleges

DeAnza College	www.deanza.edu
Occupational Training Institute (OTI)	www.oti.fhda.edu
Evergreen Valley College	www.evc.edu
Foothill College	www.foothill.edu
Occupational Training Institute (OTI)	www.oti.fhda.edu
Gavilan College	www.gavilan.edu
Mission College	www.missioncollege.edu
San Jose City College	www.sjcc.edu
West Valley College	www.westvalley.edu

Adult Education

Independence Adult Center	http://www.esuhdsd.org/Schools/East-Side-Adult-Education/
Overfelt Adult Center	http://www.esuhdsd.org/Schools/East-Side-Adult-Education/
Fremont/Cupertino/Sunnyvale	www.ace.fuhdsd.org
Metropolitan Education District: Metro Center & CCOC	www.metroed.net
Morgan Hill	www.mhu.k12.ca.us
Milpitas	https://adulted.musd.org
Mountain View / Los Altos	www.mvla.net/Home.aspx
Santa Clara Adult Education	www.santaclaradulted.org

Community Based Organizations (CBOs)

These are nonprofit organizations that provide short-term (4-6 months) vocational training classes. Most classes are held during the day.

Catholic Charities of Santa Clara County	www.catholiccharities.scc.org
Center for Employment & Training (CET)	www.cetweb.org
Choices for Children	www.choices4children.org
Center for Training & Careers (CTC)	www.ctcsj.org
ICD/Goodwill of Silicon Valley	www.goodwillsv.org

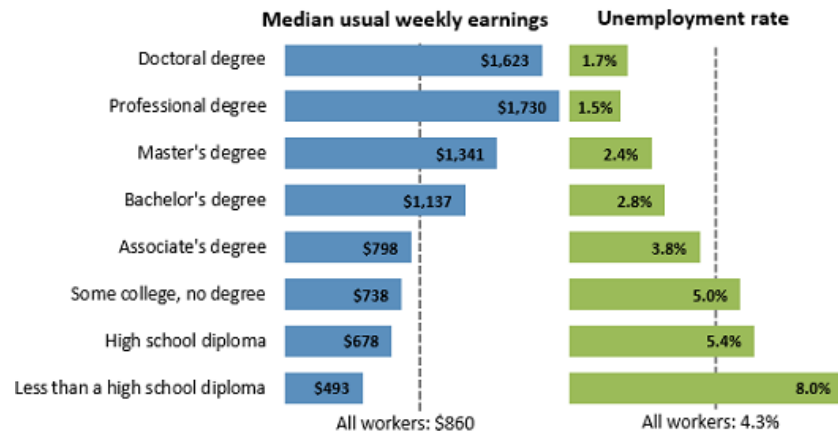
Other

These are agencies that have educational programs which can be approved as Self-Initiated Programs (SIPs).

NOVA Workforce Board	www.novawork.org
America's Job Center of California (AJCC)	www.work2future.biz www.work2futurefoundation.org
Computer Academy of San Jose	sanjosecomputeracademy.com

The chart below shows that taking any class or completing basic training may result in a better job and better pay.

Earnings and unemployment rates by educational attainment, 2015



Note: Data are for persons age 25 and over. Earnings are for full-time wage and salary workers.
Source: U.S. Bureau of Labor Statistics, Current Population Survey



**SANTA CLARA COUNTY
SOCIAL SERVICES AGENCY**

Find the CalWORKs Resource Guide on Line at:

https://www.sccgov.org/sites/ec/jobseeker/community_resources/Documents/CalWORKsResourceGuide_2016.pdf